

**4 August 2011**

**From:** [REDACTED]  
**Sent:** 04 August 2011 20:32  
**To:** Rebecca Marsh  
**Subject:** IPCC to independently investigate a fatal shooting at Tottenham  
**Issue Date:** 04/08/2011

**IPCC to independently investigate a fatal shooting at Tottenham**

Dear Rebecca,

One draft statment about the fatal shooting tonight. John Cummins has seen this and is ok with the contents. We both agree that at this stage as we know so little we should keep this brief and factual. That is why I have not included a quote from you as the on-call Commissioner. If you do wish to be quoted I suggest paras 2-4.

My phone is red-hot at the moment so the sooner we can get something out the better.

Regards,

[REDACTED]

The Independent Police Complaints Commission has decided to independently investigate a fatal shooting that ocured at approximately 6.15pm, 4 August 2011 at Ferry Lane, Tottenham, London.

The IPCC has deployed its on-call investigation team to the scene and will begin the investigation process.

The IPCC understands that a young male has been fatally shot at the scene but does not yet have his age verified. An MPS officer was also shot and wounded and has been taken to hospital. At this stage the IPCC does not yet know the order in which the shots were fired.

It is understood that the shooting followed an MPS operation.

- ENDS -

Issued by [REDACTED] (IPCC Press Office) on 04/08/2011 20:32:02

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**From:** Rebecca Marsh  
**Sent:** Thursday, August 04, 2011 8:44 PM  
**To:** [REDACTED]  
**Subject:** RE: IPCC to independently investigate a fatal shooting at Tottenham  
[REDACTED]

Spoken to John

Please just take the At this stage... sentence out completely. I don't like it and we can't say more, as we don't know more

Call me if there's any probs, but we should keep this simple till we know more tomorrow

Thanks

Regards  
Rebecca

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-----Original Message-----

**From:** [REDACTED] [[mailto:\[REDACTED\]@ipcc.gsi.gov.uk](mailto:[REDACTED]@ipcc.gsi.gov.uk)];  
**Sent:** 04/08/2011 20:48:39  
**To:** Rebecca Marsh [<mailto:rebecca.marsh@ipcc.gsi.gov.uk>];  
**CC:** John Cummins [<mailto:john.cummins@ipcc.gsi.gov.uk>];  
**Subject:** RE: IPCC to independently investigate a fatal shooting at Tottenham  
Thanks Rebecca,

I have taken that sentence out, but have added a final sentence which says:

The IPCC will issue a fuller statement tomorrow when its investigators have gathered more information.

We will issue something tomorrow and this will hopefully preclude the very detailed questions I have had asked of me. Is this ok?

I will now get this to the MPS and then onto the media and the website.

Regards,

[REDACTED]

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-----Original Message-----

**From:** Rebecca Marsh [<mailto:rebecca.marsh@ipcc.gsi.gov.uk>];  
**Sent:** 04/08/2011 21:10:15  
**To:** Deborah Glass [<mailto:deborah.glass@ipcc.gsi.gov.uk>];  
**CC:** John Cummins [<mailto:john.cummins@ipcc.gsi.gov.uk>];  
**Subject:** FW: IPCC to independently investigate a fatal shooting at Tottenham  
Deborah

On the basis that we will have our Commr details and some more basic info tomorrow, I have agreed that [REDACTED] can say we will issue a further release tomorrow - but not a fuller one! No hostages to fortune!

He has asked the Met to respond directly to enquiries specifically concerning the Officers health - I hope you are OK with that. I understand it is not life threatening, so I can't see that it would be a problem, but if you have any concerns get back to me.

Thanks

Regards

Rebecca

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-----Original Message-----

**From:** John Cummins [<mailto:john.cummins@ipcc.gsi.gov.uk>];  
**Sent:** 04/08/2011 21:25:55  
**To:** Rebecca Marsh [<mailto:rebecca.marsh@ipcc.gsi.gov.uk>];  
**CC:** Deborah Glass [<mailto:deborah.glass@ipcc.gsi.gov.uk>];  
**Subject:** RE: IPCC to independently investigate a fatal shooting at Tottenham

Hi Rebecca

I understand that the officer is not seriously injured, he was wearing body armour, and I think his radio took the brunt of the impact, so he is very lucky.

John

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-----Original Message-----

From: [REDACTED]  
Sent: 04 August 2011 22:43  
To: John Cummins  
Cc: Rebecca Marsh  
Subject: FW: IPCC to independently investigate a fatal shooting at Tottenham  
Importance: High

-----Original Message-----

From: [REDACTED]  
Sent: Thursday, August 04, 2011 10:42 PM  
To: John Cummins  
Cc: Rebecca Marsh  
Subject: FW: IPCC to independently investigate a fatal shooting at Tottenham  
Importance: High

The Independent Police Complaints Commission has decided to independently investigate a fatal shooting that occurred at approximately 6.15pm, 4 August 2011 at Ferry Lane, Tottenham, London.

The IPCC has deployed its on-call investigation team to the scene and will begin the investigation process.

The IPCC understands that an adult male has been fatally shot at the scene but does not yet have his age verified. An MPS officer was taken to hospital but has now been discharged.

It is understood that the shooting followed an MPS operation.

The IPCC can confirm that a firearm has been recovered from the scene.

The IPCC will issue a further statement tomorrow once we have gathered more information.

- ENDS -

For further information please contact IPCC duty press officer David Nicholson on 07717 851 157.

Issued by David Nicholson (IPCC Press Office) on 04/08/2011 20:58:06

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-----Original Message-----

From: Rebecca Marsh [<mailto:rebecca.marsh@ipcc.gsi.gov.uk>];  
Sent: 04/08/2011 22:58:09  
To: Deborah Glass [<mailto:deborah.glass@ipcc.gsi.gov.uk>];  
Subject: FW: IPCC to independently investigate a fatal shooting at Tottenham

Deborah,

Updated release following contact with the Met

John will brief you if needed, but we had a few issues with Met telling community that they had recovered a firearm, but not us – we didn't know and couldn't confirm. Also Guardian saying Met had told them one thing, Met saying they hadn't. Then Met asked us to put in the release about firearm.

John was able to contact Super at scene and confirm the firearm, so we have included it as requested. You might want to review the communications activity to see you are happy with the way they dealt with us, the press and the community. Its no longer a quick time issue, but always the potential for learning.

Hopefully now done for night – good night

Regards

Rebecca

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**From:** John Cummins  
**Sent:** 04 August 2011 23:04  
**To:** Deborah Glass; Rachel Cerfontyne; Simon Cousins; Steve Reynolds  
**Cc:** Peter Orr; Mike Benbow  
**Subject:** Fatal shooting

Please see details which will appear on my on call report. We were able to deploy Colin Sparrow, Chris Mahaffey, Alan Wright, Gary Lidder, Richard Omotosho and David Kirkpatrick which certainly made Colin's job a lot easier. The media were all over this during the evening, and the fact that a firearm was recovered at the scene was included in the press release.

2) 19.20 hours, Thursday 4th August, call received from [REDACTED] MPS DPS. re fatal shooting in Ferry Lane, Tottenham. At 18.14 hours this evening a SCD operation lead to one police officer being shot and receiving injuries, currently in hospital, and the suspect was fatally shot by a police officer. Scene preserved, and PIM process implemented at Lemman Street. Matter immediately declared Independent. I contacted and deployed DSI Colin Sparrow to Lemman Street and Investigator Alan Wright contacted by Colin to attend scene. Contacted Investigators Gary Lidder and Richard Omotosho who were still at High Holborn, and deployed them to Lemman Street and the Scene. Contact made with On Call Commissioner Rebecca Marsh and also A/DOI Mike Benbow for information purposes. Contacted [REDACTED] on call press officer.

Conferred with Rebecca Marsh re press release.

Contacted by Deborah Glass re incident.

22.30 hours update

The officer has been released from hospital, it now appears that he was hit by a bullet, it still needs to be confirmed that it wasn't a ricochet, the fact that he was wearing a bullet proof vest and the shot hit his radio certainly helped prevent serious injury. There has been a certain amount of Community tension in the area of the incident which is close to Broadwater farm, the MPS were keen to advise the community that a firearm was recovered at the scene, DSI Chris Mahaffey was at the scene and gave approval, this fact was also added to IPCC press statement. SCD officers and CO19 officers at debrief and being seen by IPCC investigators

John

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5 August 2011

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From: Deborah Glass  
Sent: Friday, August 05, 2011 10:13 AM  
To: John Cummins; Simon Cousins; Mike Benbow; Steve Reynolds; Colin Sparrow; Rachel Cerfontyne; Chris Mahaffey  
Cc: Rebecca Marsh [REDACTED]; [REDACTED]; [REDACTED]  
Subject: RE: Fatal shooting

Dear all

Just to confirm that Rachel is the allocated Commissioner for this case.

I understand that Simon is attending an MPS Gold Group this morning, and that Colin Sparrow is the lead investigator.

Could Simon and Colin please update Rachel, with a copy to me, on what we have been able to establish, including the identity of the victim and whether contact has been made with the family, as well as community impact. Rachel will need to consider what, if anything, we are able to add to the information we have already put out - we clearly do not want to say anything we have not independently verified. If there are any issues with MPS co-operation I need to know, any issues with the PIM process Steve needs to know.

[REDACTED] / [REDACTED] can you advise which of you is dealing with this today.

Deborah

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-----Original Message-----

From: [REDACTED] [mailto:[REDACTED]@ipcc.gsi.gov.uk];  
Sent: 05/08/2011 10:20:45  
To: Deborah Glass [mailto:deborah.glass@ipcc.gsi.gov.uk]; John Cummins [mailto:john.cummins@ipcc.gsi.gov.uk]; Simon Cousins [mailto:simon.cousins@ipcc.gsi.gov.uk]; Mike Benbow [mailto:mike.benbow@ipcc.gsi.gov.uk]; Steve Reynolds [mailto:steve.reynolds@ipcc.gsi.gov.uk]; Colin Sparrow [mailto:colin.sparrow@ipcc.gsi.gov.uk]; Rachel Cerfontyne [mailto:rachel.cerfontyne@ipcc.gsi.gov.uk]; CHRIS MAHAFFEY [mailto:chris.mahaffey@ipcc.gsi.gov.uk]; [REDACTED] [mailto:[REDACTED]@ipcc.gsi.gov.uk];  
CC: Rebecca Marsh [mailto:rebecca.marsh@ipcc.gsi.gov.uk]; [REDACTED] [mailto:[REDACTED]@ipcc.gsi.gov.uk]; [REDACTED] [mailto:[REDACTED]@ipcc.gsi.gov.uk]; [REDACTED] [mailto:[REDACTED]@ipcc.gsi.gov.uk];  
Subject: RE: Fatal shooting

Dear Deborah,

[REDACTED] is liaising with L&SE investigations on the update statement for today and [REDACTED], [REDACTED] and I are fielding the media calls.

Regards,

[REDACTED]

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-----Original Message-----

From: [REDACTED] [mailto:[REDACTED]@ipcc.gsi.gov.uk];  
Sent: 05/08/2011 11:18:19  
To: [REDACTED] [mailto:[REDACTED]@ipcc.gsi.gov.uk]; [REDACTED]

[mailto: [REDACTED]@ipcc.gsi.gov.uk];

**Subject:** RE: Fatal shooting draft

It looks fine to me and C4 and the Evening Standard will no doubt be very pleased that we have been able to verify that the officer was hit on his radio.

Para 4 has a lot of IPCC (4 mentions) and I have amended one to 'our investigators'

Regards,

[REDACTED]

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-----Original Message-----

**From:** [REDACTED] [mailto: [REDACTED]@ipcc.gsi.gov.uk];

**Sent:** 05/08/2011 11:20:28

**To:** [REDACTED] [mailto: [REDACTED]@ipcc.gsi.gov.uk]; [REDACTED]

[mailto: [REDACTED]@ipcc.gsi.gov.uk];

**Subject:** RE: Fatal shooting draft

I have logged a number of requests for interviews/reading statement to camera. I am sure you and Rachel will discuss whether it's sensible to do so in terms of community concerns etc.

[REDACTED]

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-----Original Message-----

**From:** [REDACTED] [mailto: [REDACTED]@ipcc.gsi.gov.uk];

**Sent:** 05/08/2011 12:30:16

**To:** [REDACTED] [mailto: [REDACTED]@ipcc.gsi.gov.uk];

**Subject:** Shooting

Might be worth flagging to an investigator:

Ben Moore-Bridger, reporter at Evenign Standard, has tweeted that he has spoken with the family and they have told him that the man sent an angry text saying he was being followed shortly before he was shot. (timed at 11.30 5 August and appearing in the #tottenham thread).

[REDACTED]

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-----Original Message-----

**From:** [REDACTED] [mailto: [REDACTED]@ipcc.gsi.gov.uk];

**Sent:** 05/08/2011 12:56:27

**To:** [REDACTED] [mailto: [REDACTED]@ipcc.gsi.gov.uk];

**Subject:** tweet

Obviously can't tweet until I have something to link to on website. Any news from Rachel re quote. Only plan to issue the following tweet - Appeal for witnesses to Tottenham shooting.

Note we haven't gone as far as to say the bullet is believed to have come from the handgun - see the Standard are suggesting rumours that officer was shot by another officer.

[REDACTED]

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-----Original Message-----

From: [REDACTED] [mailto:[REDACTED]@ipcc.gsi.gov.uk];  
Sent: 05/08/2011 13:09:52  
To: [REDACTED] [mailto:[REDACTED]@ipcc.gsi.gov.uk];  
Subject: FW: Draft news release re Tottenham shooting - Urgent

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From: Rachel Cerfontyne  
Sent: Friday, August 05, 2011 1:08 PM  
To: [REDACTED]; Simon Cousins; Colin Sparrow  
Cc: Deborah Glass  
Subject: RE: Draft news release re Tottenham shooting - Urgent

Please below, I hope it conveys the message I want to, but please suggest improvements to the wording if you have any.

Rachel

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From: [REDACTED]  
Sent: Friday, August 05, 2011 11:24 AM  
To: Rachel Cerfontyne; Simon Cousins; Colin Sparrow  
Cc: Deborah Glass  
Subject: Draft news release re Tottenham shooting - Urgent

Dear all,

We are getting a considerable volume of calls - could do with issuing something urgently. Please could I have any comments on the draft below, before sharing this with the MPS.

Thanks,

[REDACTED]

The Independent Police Complaints Commission (IPCC) is appealing for witnesses to a fatal shooting by police in Tottenham yesterday evening.

At around 6.15 pm officers from Operation Trident, accompanied by officers from the specialist firearms team CO19, stopped a minicab in Ferry Lane, Tottenham to carry out an arrest. Shots were fired and a 30-year-old man, who was a passenger in the cab, died at the scene.

The IPCC is asking for anyone who witnessed the incident in Ferry Lane to contact them in confidence on xxxxxxxxxx or email xxxxx.

The attempted arrest was part of a pre-planned operation under Operation Trident. It is believed that two shots were fired by a firearms officer, equipped with a Heckler & Koch MP5 carbine. [Can we say why we believe this? Is it countback? I want to reassure about how weapons are seized and checked, if possible.](#) A non-police issue handgun was recovered at the scene. An officer's radio which appears to have a bullet lodged in it has also been recovered [and at this stage indications are that the bullet has come from the handgun.](#) Both the radio and the handgun are [being sent for expedited forensic tests.](#) The exact sequence of events is subject to the IPCC investigation. An officer was taken to hospital as a precautionary measure but has since been discharged.

The MPS referred the incident to the IPCC yesterday evening and IPCC investigators were swiftly deployed to the scene to begin an independent investigation. Photographic and forensic examination of the scene began yesterday evening and is continuing today. A search and trawl for any relevant CCTV footage of the incident is ongoing. The IPCC is in the process of contacting the man's family to explain its role in the investigation now underway. The deceased is local to the area.

A post mortem is due to be carried out later this afternoon.

IPCC Commissioner, Rachel Cerfontyne, said: "[The IPCC always conducts independent investigations into fatal shootings by the police. I will ensure that this investigation is thorough and answers the many questions that everyone has when such an incident occurs. I fully recognise how distressing and disturbing this must be for the family and the local community. Obviously our investigation is at a very early stage, but as soon as we have further information that we are able to independently verify, we will make it public. We were able to send our own investigators to the scene very quickly yesterday, which meant that the IPCC took control of the investigation promptly. Any witnesses to what happened will make a vital contribution to our evidence gathering, so I would urge anyone who saw the incident to contact us as a matter of urgency.](#)"

[REDACTED]

[REDACTED] Communications Officer [REDACTED]

Independent Police Complaints Commission

Tel: [REDACTED]

Mob [REDACTED]

[www.ipcc.gov.uk](http://www.ipcc.gov.uk)

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-----Original Message-----

From: [REDACTED] [[mailto:\[REDACTED\]@ipcc.gsi.gov.uk](mailto:[REDACTED]@ipcc.gsi.gov.uk)];

Sent: 05/08/2011 14:36:58

To: [REDACTED] [[mailto:\[REDACTED\]@ipcc.gsi.gov.uk](mailto:[REDACTED]@ipcc.gsi.gov.uk)]; [REDACTED]

[[mailto:\[REDACTED\]@ipcc.gsi.gov.uk](mailto:[REDACTED]@ipcc.gsi.gov.uk)];

Subject: FW: IPCC appeals for witnesses to fatal shooting by police in Tottenham

Issuing now. Problems with website but NR should appear there at 2.45pm.

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From: [REDACTED]

Sent: 05 August 2011 14:23

To: [REDACTED]

Subject: IPCC appeals for witnesses to fatal shooting by police in Tottenham

**Issue Date: 05/08/2011**

### **IPCC appeals for witnesses to fatal shooting by police in Tottenham**

The Independent Police Complaints Commission (IPCC) is appealing for witnesses to a fatal shooting by police in Tottenham yesterday evening.

At around 6.15 pm officers from Trident, accompanied by officers from the Specialist Firearms Command (CO19), stopped a minicab in Ferry Lane, Tottenham to carry out an arrest. Shots were fired and a 29-year-old man, who was a passenger in the cab, died at the scene.

The IPCC is asking for anyone who witnessed the incident in Ferry Lane to contact them in confidence on



0800-096-9079 or email [ferrylaneshooting@ipcc.gov.uk](mailto:ferrylaneshooting@ipcc.gov.uk).

The attempted arrest was part of a pre-planned operation under Trident. It is believed that two shots were fired by a firearms officer, equipped with a Heckler & Koch MP5 carbine. A non-police issue handgun was recovered at the scene. An officer's radio which appears to have a bullet lodged in it has also been recovered. Both the radio and the handgun are being sent for expedited forensic tests. The exact sequence of events is subject to the IPCC investigation. A CO19 officer was taken to hospital as a precautionary measure but has since been discharged.

The MPS referred the incident to the IPCC yesterday evening and our investigators were swiftly deployed to the scene to begin an independent investigation. Photographic and forensic examination of the scene began yesterday evening and is continuing today. A search and trawl for any relevant CCTV footage of the incident is ongoing. The IPCC is in the process of contacting the man's family to explain its role in the investigation now underway. The deceased is local to the area. The IPCC's Commissioner is also in close contact with local MP David Lammy.

A post mortem is due to be carried out as soon as possible. It is normal procedure for the IPCC to conduct an independent investigation into the circumstances of any police fatal shooting.

IPCC Commissioner, Rachel Cerfontyne, said: "Fatal shootings by the police are extremely rare and understandably raise significant community concerns. The IPCC will always conduct the investigations into such shootings to ensure that the public can be confident they are fully independent. I will make certain that this investigation is thorough and answers the many questions that everyone has when such an incident occurs. I fully recognise how distressing and disturbing this must be for the family and the local community. Obviously our investigation is at a very early stage, but I will publish further information and any findings as soon as possible. We were able to send our own investigators to the scene very quickly yesterday, which meant that the IPCC took control of the investigation promptly. Any witnesses to what happened will make a vital contribution to our evidence gathering, so I would urge anyone who saw the incident to contact us as a matter of urgency."

-ends-

For media enquiries please contact the IPCC press office on 0207-166-3239.

*Issued by Mark Pearson (IPCC Press Office) on 05/08/2011 14:22:51*

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-----Original Message-----

**From:** [redacted] [mailto:[redacted]@ipcc.gsi.gov.uk];  
**Sent:** 05/08/2011 15:37:45  
**To:** [redacted] [mailto:[redacted]@ipcc.gsi.gov.uk];  
**Subject:** RE: Draft news release re Tottenham shooting – Urgent

The investigators aren't. This was [redacted] original draft.

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**From:** [redacted]  
**Sent:** Friday, August 05, 2011 3:25 PM  
**To:** [redacted]; [redacted]  
**Subject:** RE: Draft news release re Tottenham shooting - Urgent  
**Importance:** High

[redacted]

The version below also includes a line in the 3rd para reading: An officer's radio which appears to have a bullet lodged in it has also been recovered and at this stage indications are that the bullet has come from the handgun.

This was not in the NR that went out, but if Rachel is happy with that line then it would answer [redacted] question -e.g. total of three shots but forensic will determine where it came from.

[redacted]

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From: [REDACTED]  
Sent: Friday, August 05, 2011 3:21 PM  
To: [REDACTED]  
Cc: [REDACTED]  
Subject: FW: Draft news release re Tottenham shooting - Urgent

[REDACTED]

Please could you use the text from the quote below to amend on the website - it is very small but Rachel wanted Deborah to see she had used the version Deborah suggested. The rest of the text as on the website is absolutely fine. Thanks

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From: Rachel Cerfontyne  
Sent: Friday, August 05, 2011 3:04 PM  
To: [REDACTED]  
Cc: Deborah Glass  
Subject: FW: Draft news release re Tottenham shooting - Urgent

[REDACTED] there has been some confusion, this was the version I wanted put out, can we change it, at least on our website?

Rachel

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From: [REDACTED]  
Sent: Friday, August 05, 2011 11:24 AM  
To: Rachel Cerfontyne; Simon Cousins; Colin Sparrow  
Cc: Deborah Glass  
Subject: Draft news release re Tottenham shooting - Urgent

Dear all,

We are getting a considerable volume of calls - could do with issuing something urgently. Please could I have any comments on the draft below, before sharing this with the MPS.

Thanks,

[REDACTED]

The Independent Police Complaints Commission (IPCC) is appealing for witnesses to a fatal shooting by police in Tottenham yesterday evening.

At around 6.15 pm officers from Operation Trident, accompanied by officers from the specialist firearms team CO19, stopped a minicab in Ferry Lane, Tottenham to carry out an arrest. Shots were fired and a 30-year-old man, who was a passenger in the cab, died at the scene.

The IPCC is asking for anyone who witnessed the incident in Ferry Lane to contact them in confidence on xxxxxxxxxx or email xxxxx.

The attempted arrest was part of a pre-planned operation under Operation Trident. It is believed that two shots were fired by a firearms officer, equipped with a Heckler & Koch MP5 carbine. **Can we say why we believe this? Is it countback? I want to reassure about how weapons are seized and checked, if possible.** A non-police issue handgun was recovered at the scene. An officer's radio which appears to have a bullet lodged in it has also been recovered **and at** this stage indications are that the bullet has come from the handgun. Both the radio and the handgun are

being sent for expedited forensic tests. The exact sequence of events is subject to the IPCC investigation. An officer was taken to hospital as a precautionary measure but has since been discharged.

The MPS referred the incident to the IPCC yesterday evening and IPCC investigators were swiftly deployed to the scene to begin an independent investigation. Photographic and forensic examination of the scene began yesterday evening and is continuing today. A search and trawl for any relevant CCTV footage of the incident is ongoing. The IPCC is in the process of contacting the man's family to explain its role in the investigation now underway. The deceased is local to the area.

A post mortem is due to be carried out later this afternoon.

IPCC Commissioner, Rachel Cerfontyne, said: "Fatal shootings by the police are extremely rare and understandably can raise significant community concerns. The IPCC investigates all fatal police shootings - I know that independence is also vital for community confidence. I will make certain that this investigation is thorough and seeks to answer the many questions that everyone has when such an incident occurs. I fully recognise how distressing and disturbing this must be for the family and the local community. Obviously our investigation is at a very early stage, but I will publish further information and any findings as soon as possible. We were able to send our own investigators to the scene very quickly yesterday, which meant that the IPCC took control of the investigation promptly. Any witnesses to what happened will make a vital contribution to our evidence gathering, so I would urge anyone who saw the incident to contact us as a matter of urgency.

[REDACTED]  
[REDACTED] **Communications Officer** [REDACTED]  
**Independent Police Complaints Commission**  
Tel: [REDACTED]  
Mob [REDACTED]  
[www.ipcc.gov.uk](http://www.ipcc.gov.uk)

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-----Original Message-----

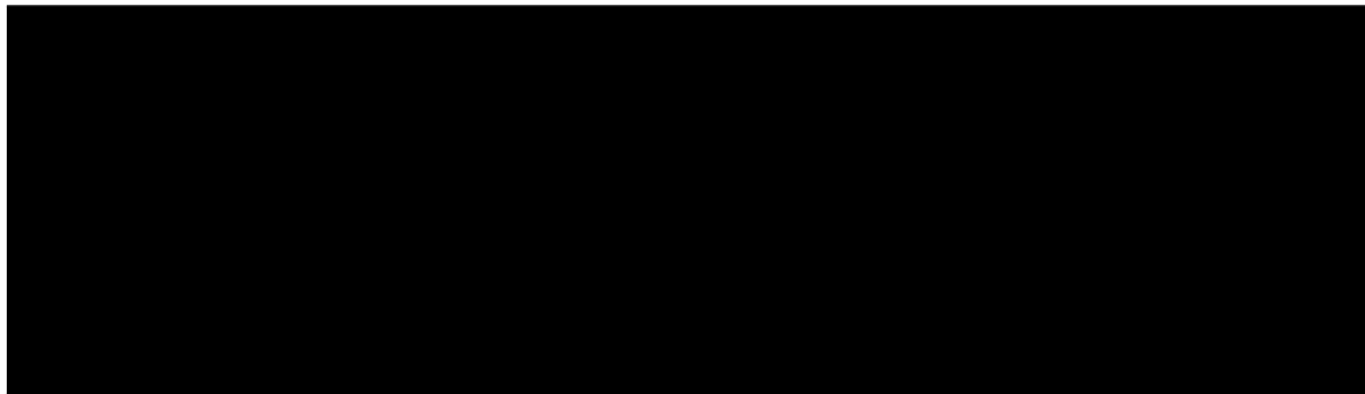
**From:** [REDACTED] [mailto:[REDACTED]@ipcc.gsi.gov.uk];  
**Sent:** 05/08/2011 15:46:05  
**To:** [REDACTED] [mailto:[REDACTED]@ipcc.gsi.gov.uk]; [REDACTED]  
[mailto:[REDACTED]@ipcc.gsi.gov.uk];  
**Subject:** RE: Draft news release re Tottenham shooting – Urgent

No that text came out and is being kept out after concerns by investigators. I admit it would have been nicer to have it in there.

[REDACTED]

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[REDACTED]



**From:** [REDACTED]@ipcc.gsi.gov.uk [mailto:[REDACTED]@ipcc.gsi.gov.uk]  
**Sent:** Sunday, August 07, 2011 12:00 AM  
**Subject:** IPCC statement on fatal shooting of Mark Duggan

**Issue Date:** 07/08/2011

## **IPCC statement on fatal shooting of Mark Duggan**

### **Statement from IPCC Commissioner Rachel Cerfontyne**

"I understand the distress that the shooting of Mark Duggan has caused to his family and in the community and that people need answers about what happened to him.

"This case was referred to the IPCC immediately and we declared it an independent investigation and sent our investigators straight to the scene in Tottenham, where they took control and remained until late Friday night, supervising the forensic examinations. An independent investigation means that all aspects are carried out by IPCC investigators.

"We are in close contact with Mark Duggan's family and today supported 14 family members and friends in viewing and formally indentifying Mr Duggan's body. We have been in telephone contact with close family tonight and have further meetings with them tomorrow.

"I have tonight spoken to community representatives and hope to meet with them and others as early as possible. I remain in frequent contact with David Lammy, the local MP.

"We are still gathering evidence and will release further details about our progress with the investigation as soon as we can. Again I urge anyone who witnessed the incident to contact us in confidence on 0800 096 9079 or e mail [ferrylaneshooting@ipcc.gov.uk](mailto:ferrylaneshooting@ipcc.gov.uk)"

- ENDS -

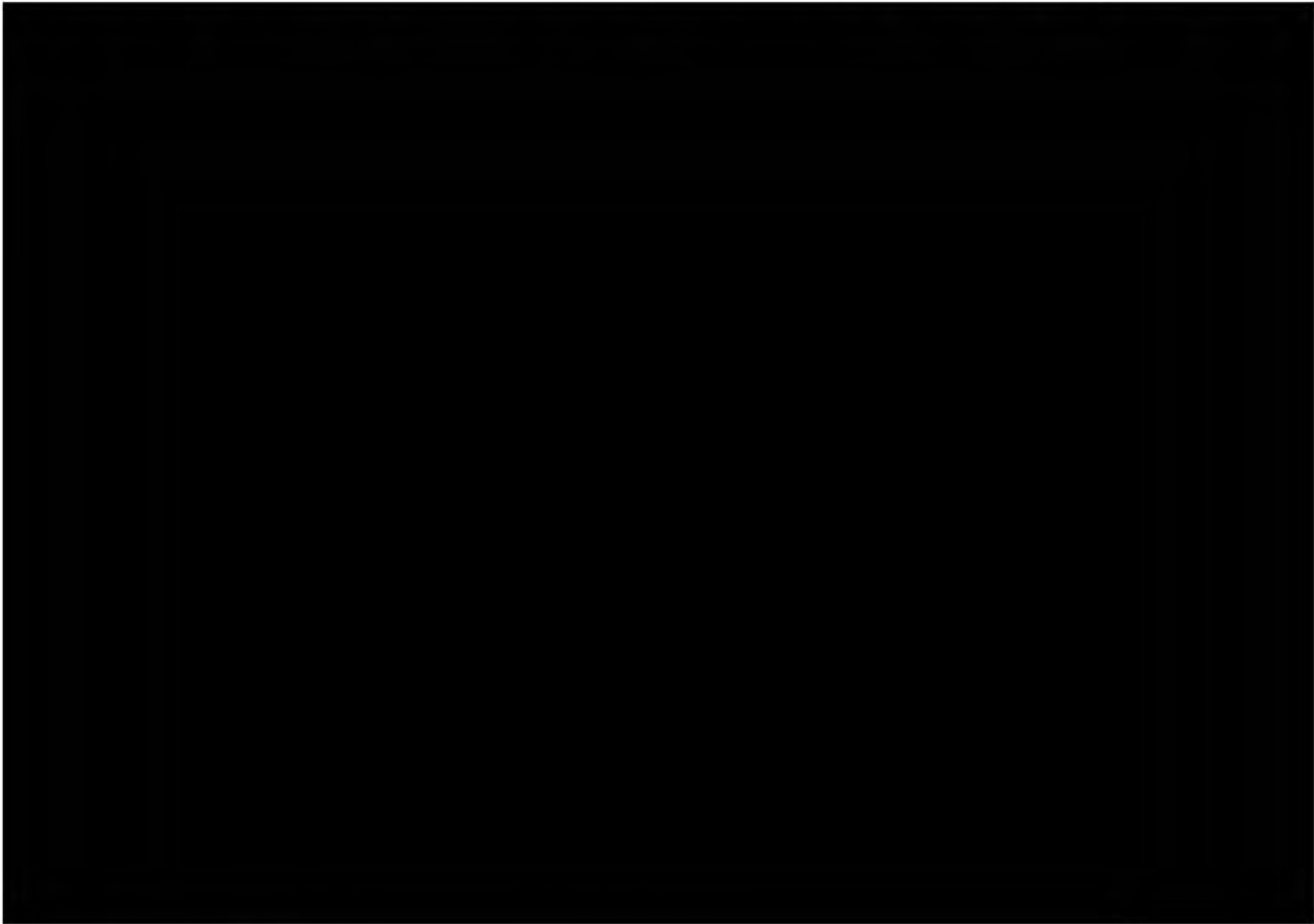
For further information please contact IPCC duty press officer David Nicholson on 07717 851 157.

Issued by David Nicholson (IPCC Press Office) on 07/08/2011 00:00:23

The original of this email was scanned for viruses by the Government Secure Intranet virus scanning service supplied by Cable&Wireless Worldwide in partnership with MessageLabs. (CCTM Certificate Number 2009/09/0052.) On leaving the GSi this email was certified virus free.

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-----Original Message-----

**From:** [redacted] [mailto:[redacted]@ipcc.gsi.gov.uk];  
**Sent:** 07/08/2011 12:46:47  
**To:** Rachel Cerfontyne [mailto:rachel.cerfontyne@ipcc.gsi.gov.uk]; Simon Cousins [mailto:simon.cousins@ipcc.gsi.gov.uk];  
**CC:** Charlotte Phillips [mailto:charlotte.phillips@ipcc.gsi.gov.uk]; Mike Benbow [mailto:mike.benbow@ipcc.gsi.gov.uk]; [redacted]@btinternet.com [mailto:[redacted]@btinternet.com];  
**Subject:** FW: IPCC statement on fatal shooting of Mark Duggan

Dear Rachel,

[redacted] from [redacted] called me earlier and we agreed that she would email her questions - see below.

This is the matter I called you about earlier just as you were going into the meeting in Tottenham. We are due to speak when you come out, but I want to give Simon (and Charlotte) a heads-up as he may be able to access some of this information from the investigation team - if he doesn't know off the top of his head.

I do think we need to address these points which we should be able to do fairly readily. The difficult question is the one about the bullet and [REDACTED] provided lines about that, late on Friday.

The key question to address is whether there is merit in issuing a further statement today that addresses some key messages:

\* while we understand the need for information to the community in Tottenham and at large that is no excuse for lawless behaviour.

\* All parties, including the IPCC, police, community leaders and family have a responsibility to issue factual and non-inflammatory information;

\* that you have met with the family today and were able to provide reassurance and info about our investigation - they will be given regular updates;

\* that you have today met with community leaders and were able to explain what we will do and provide reassurance - we will keep in touch with them;

\* We will only issue information when it is suitable for us to do so as the investigation must take primacy;

\* there has been a fair amount of inaccurate speculation but that is not a reason for us to provide a running commentary. We will issue a further update when there is verified factual information that we can provide.

The key issue is whether releasing the information today about the bullet in the radio being a MPS round is likely to fuel further protest. You have been on the ground so are in a better position to judge.

I will email separately about an issue about doing interviews that Channel 4 have raised - I will talk it through with Charlotte first to get her opinion.

Regards,

[REDACTED]

---

-----Original Message-----

**From:** Charlotte Phillips [<mailto:charlotte.phillips@ipcc.gsi.gov.uk>];

**Sent:** 07/08/2011 19:46:46

**To:** Rachel Cerfontyne [<mailto:rachel.cerfontyne@ipcc.gsi.gov.uk>]; Deborah Glass

[<mailto:deborah.glass@ipcc.gsi.gov.uk>]; Simon Cousins [<mailto:simon.cousins@ipcc.gsi.gov.uk>]; Colin

Sparrow [<mailto:colin.sparrow@ipcc.gsi.gov.uk>];

**CC:** [REDACTED] [[mailto:\[REDACTED\]@ipcc.gsi.gov.uk](mailto:[REDACTED]@ipcc.gsi.gov.uk)];

**Subject:** Sunday evening brain dump

Hello,

I thought it might be helpful to be thinking about the following for tomorrow;

1) there still appears to be a number of concerns about our contact with the family. The timing of this and the content. I know we have issued a statement already explaining that we spoke on Friday but I was wondering if perhaps in further statements we might provide even more info in terms of a timeline?

2) There appears to be some heavy briefing that the riots are because there was no information provided to the family - by us or the police. I would like us to be in a position to explain any contact with the family over Friday/Saturday in this context. Also I would like whoever meets with senior MPS tomorrow to explain any possible blame game is unhelpful to a) community tensions and b) the investigation

3) the bullet/ballistics issues. The longer the information is 'there' and not dealt with the more it risks being highly inflammatory and outside of our control. I think we need to think careful about managing this piece of

information, taking in to account community concerns and likely reprisals. There needs to be some thought/forward planning on how this is best dealt with. I would suggest sooner rather than later.

4) I know the family have asked Rachel that we do not explain where the shots were/how Mark died - but I assume that this information will be made public on Tuesday in any event? Are we going to wait until then?

Will see what the morning's coverage brings. Hope everyone gets a restful night where it is much needed.

Charlotte

## Head of News

### Independent Police Complaints Commission

90 High Holborn

London

WC1V 6BH

020 7166 3932

---

## 8 August 2011

-----Original Message-----

**From:** Simon Cousins [<mailto:simon.cousins@ipcc.gsi.gov.uk>];

**Sent:** 08/08/2011 08:17:17

**To:** Charlotte Phillips [<mailto:charlotte.phillips@ipcc.gsi.gov.uk>];

**Subject:** FW: IPCC Investigation following the death of Mark Duggan

Simon Cousins

Senior Investigator,  
[Independent Police Complaints Commission](#),  
London and South East Region,  
90, High Holborn,  
London WC1V 6BH  
[Tel:- 0207 166 3110](tel:02071663110)  
[Fax:-0207 166 3410](tel:02071663410)  
[Mob: - 07795 126923](tel:07795126923)  
[E-mail:-simon.cousins@ipcc.gsi.gov.uk](mailto:simon.cousins@ipcc.gsi.gov.uk)

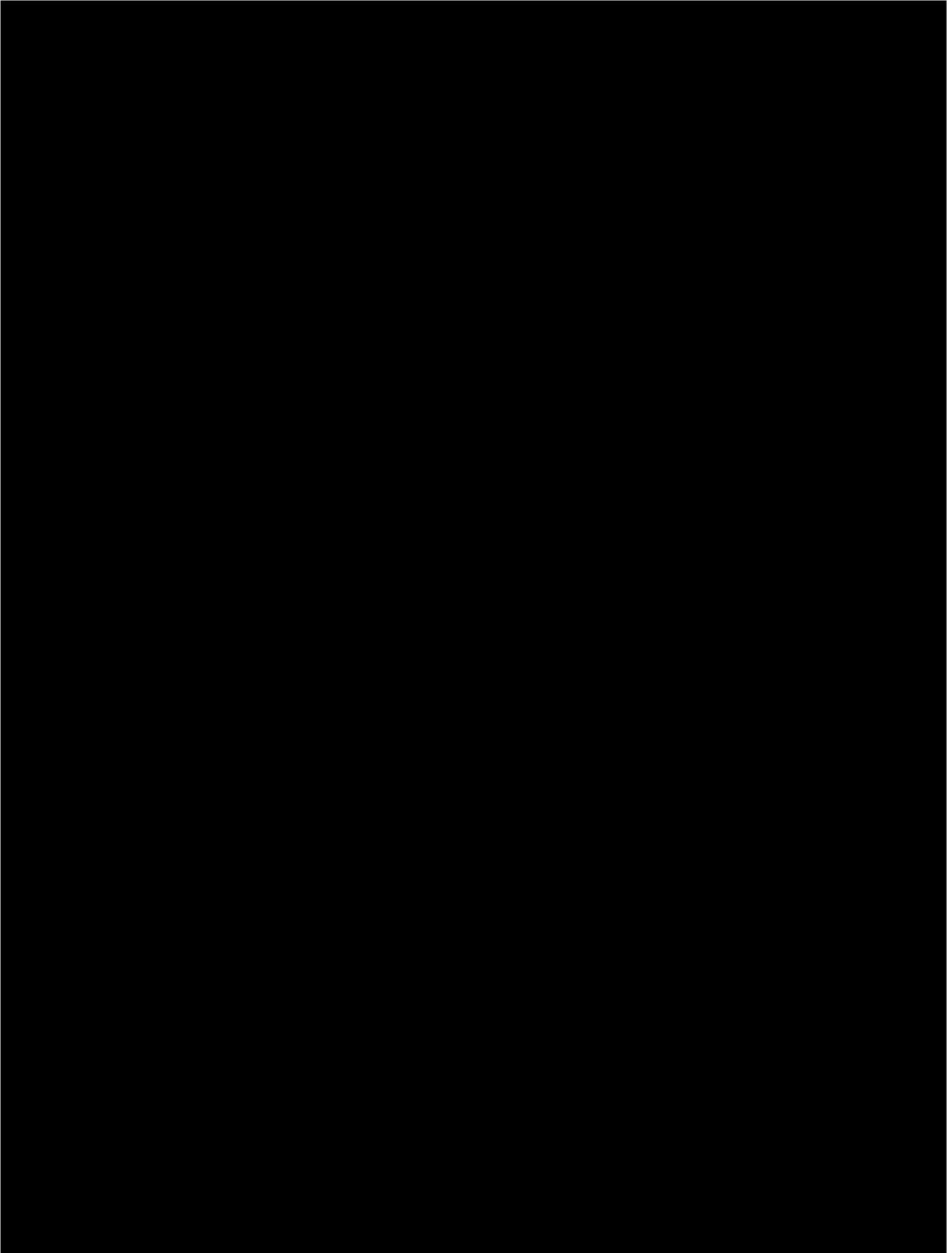
---

**From:** Karen Roche  
**Sent:** 07 August 2011 21:12  
**To:** Simon Cousins; Colin Sparrow  
**Cc:** Richard Omotosho; Gary Lidder  
**Subject:** FW: IPCC Investigation following the death of Mark Duggan

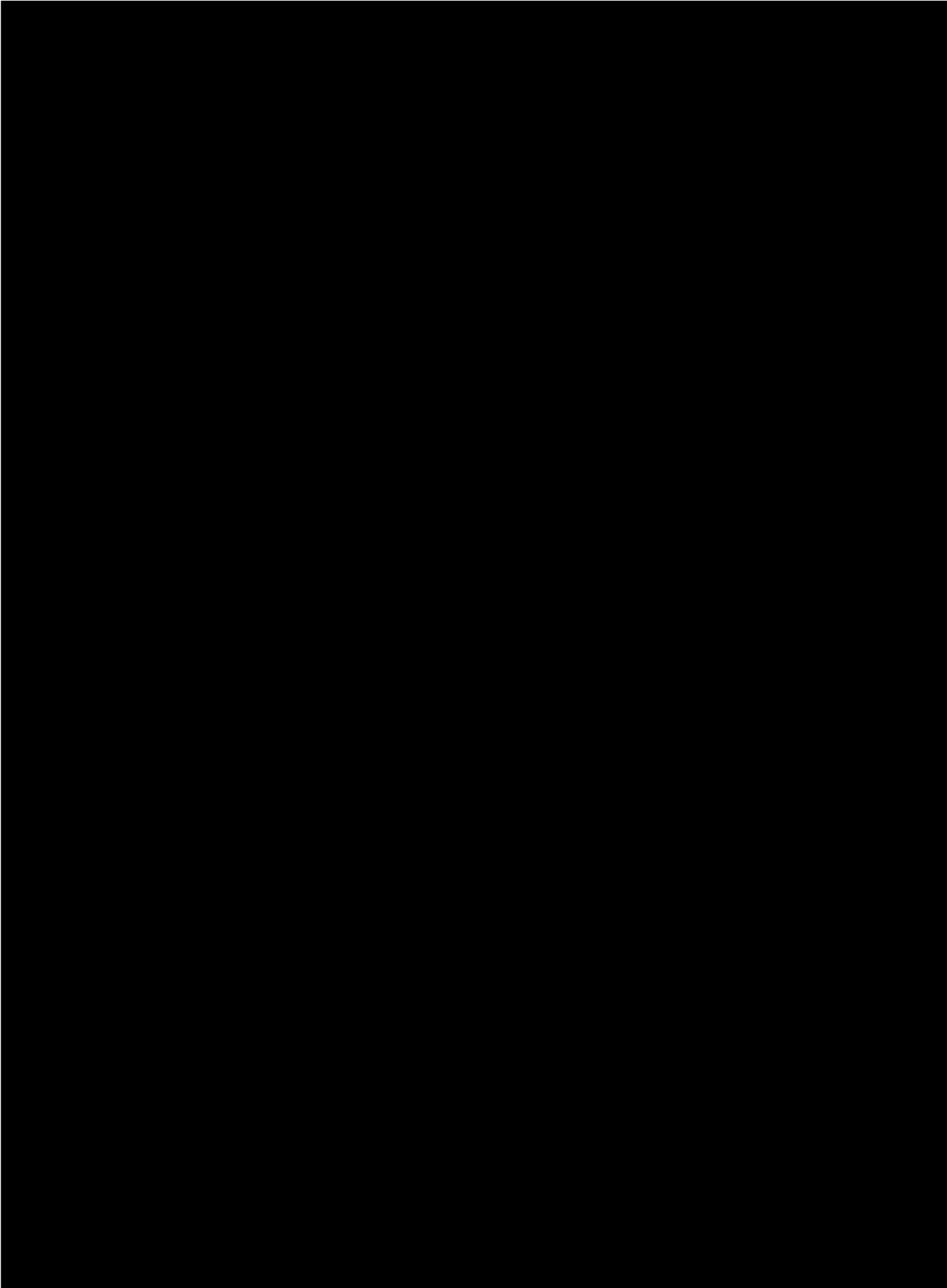
---

**From:** Karen Roche  
**Sent:** 07 August 2011 21:11  
**To:** co.uk'  
**Cc:** Rachel Cerfontyne  
**Subject:** IPCC Investigation following the death of Mark Duggan

Information on this page is not  
within the scope of the request







not in scope

---

-----Original Message-----


**From:** [redacted] [mailto:[redacted]@ipcc.gsi.gov.uk];

**Sent:** 08/08/2011 11:44:29

**To:** Deborah Glass [mailto:deborah.glass@ipcc.gsi.gov.uk]; Rachel Cerfontyne [mailto:rachel.cerfontyne@ipcc.gsi.gov.uk];

**Subject:** Family contact press release

This is a long and detailed summary which goes into far too much detail but gives us a basis to work from... on my way round.

[redacted]  
 [Everything.doc](#)

---

-----Original Message-----

**From:** Deborah Glass [mailto:deborah.glass@ipcc.gsi.gov.uk];

**Sent:** 08/08/2011 15:59:30

**To:** Charlotte Phillips [mailto:charlotte.phillips@ipcc.gsi.gov.uk]; Rachel Cerfontyne [mailto:rachel.cerfontyne@ipcc.gsi.gov.uk]; Patricia Keville [mailto:[REDACTED]@ipcc.gsi.gov.uk]; Simon Cousins [mailto:simon.cousins@ipcc.gsi.gov.uk];

**Subject:** FW: Draft ballistics

Amended while we were speaking to the FSS

---

**From:** Charlotte Phillips

**Sent:** 08 August 2011 15:33


**To:** Rachel Cerfontyne; Deborah Glass; [REDACTED] Simon Cousins; Colin Sparrow

**Subject:** Draft ballistics

Draft of intended statement once FSS info back.

I know I sound like a broken record but we really need to try our best to get this out asap. Pressure and news vacuum escalating...

We have given the MPS a commitment that they will have time to respond.

Could we aim for 4.30?  [draftballistics.doc](#)

#### Head of News

#### Independent Police Complaints Commission

90 High Holborn

London

WC1V 6BH

020 7166 3932

---

**9 August 2014**

**From:** Rachel Cerfontyne <rachel.cerfontyne@ipcc.gsi.gov.uk>

**Sent:** 09 August 2011 08:13

**To:** Charlotte Phillips <charlotte.phillips@ipcc.gsi.gov.uk>; [REDACTED] <[REDACTED]@ipcc.gsi.gov.uk>; [REDACTED] <[REDACTED]@ipcc.gsi.gov.uk>; [REDACTED] <[REDACTED]@ipcc.gsi.gov.uk>

**Cc:** Deborah Glass <deborah.glass@ipcc.gsi.gov.uk>

**Subject:** Release of further information

I don't know how much pressure you have been under about this, but we will not be putting it out until after the meeting with the family. It may be worth sounding out the Met though to seek their views again. I suggest we could expand our holding line to something like this:

We received further forensic results late yesterday afternoon, but we still await additional test results.

We need to balance the understandable needs of the family to receive and digest emerging information about our investigation with the immediate priority of the Met to deal with the violent disorder, and community and public demands for answers. We also recognise that whilst we are not putting these results in the public domain, speculation continues ranging from partially accurate leaks to wildly inaccurate rumour.

We expect to release the results later today, following further consultation with all the parties.

Obviously this needs working on, but let me know what you think. Heading off to Tottenham in about an hour. For the moment, the headlines are not about us, or even Mark Duggan.

Rachel

---

-----Original Message-----

**From:** Charlotte Phillips [<mailto:charlotte.phillips@ipcc.gsi.gov.uk>];  
**Sent:** 09/08/2011 08:17:12  
**To:** Rachel Cerfontyne [<mailto:rachel.cerfontyne@ipcc.gsi.gov.uk>];  
**Subject:** RE: Release of further information

Entirely agree in principle. Also agree re news coverage. Will touch base with met. C

Sent from my Windows® phone.

---

-----Original Message-----

**From:** Deborah Glass [<mailto:deborah.glass@ipcc.gsi.gov.uk>];  
**Sent:** 09/08/2011 09:26:59  
**To:** Rachel Cerfontyne [<mailto:rachel.cerfontyne@ipcc.gsi.gov.uk>]; Charlotte Phillips [<mailto:charlotte.phillips@ipcc.gsi.gov.uk>]; [REDACTED] [[mailto:\[REDACTED\]@ipcc.gsi.gov.uk](mailto:[REDACTED]@ipcc.gsi.gov.uk)];  
**CC:** Amanda Kelly [<mailto:amanda.kelly@ipcc.gsi.gov.uk>];  
**Subject:** FW: Press release

Received this and acknowledged last night.

Charlotte - I think we do need to bottom out as definitely as we can, whether any IPCC spokesperson in fact said anything about "exchange of fire." I know it is not in our lines but we are quoted as the source. If it came from us we need to correct/ apologise and deal with it. If not we may want to think about adding to statement that despite reports about this we have never said so and are not aware that the MPS have either, it appears to be an assumption made as a result of an officer being hit.

**From:** [REDACTED]@met.pnn.police.uk [[mailto:\[REDACTED\]@met.pnn.police.uk](mailto:[REDACTED]@met.pnn.police.uk)] On Behalf Of [Bernard.Hogan-Howe@met.pnn.police.uk](mailto:Bernard.Hogan-Howe@met.pnn.police.uk)  
**Sent:** 08 August 2011 19:40  
**To:** Deborah Glass  
**Subject:** Press release

Deborah

As discussed please find the MPS considerations on the release of IPCC statement regarding ballistic tests.

1. We absolutely understand the requirement to be open, and the fact that much of the public criticism that is currently being aired centres on a lack of information.
2. We do, however, feel that the nature of this release is so fundamental to the understanding of the circumstances of Mr.Duggans death, that its release should be made in a prepared and managed way. This is in order to give full consideration to the feelings of Mr. Duggans family, and in order to do everything possible to prevent the likelihood of further public disorder, particularly in Haringey.
3. A release later this afternoon would have given the MPS little time to adjust our operational planning for any potential disorder, and this factor must additionally be considered in the light of the vigil planned this evening in Tottenham, and the disorder that is already taking place in Hackney and Lewisham.

4. Perhaps more significantly, an immediate release leaves no time for the IPCC and/or the MPS to provide a context and message through community leaders that allows for the most informed and measured response to the release of the information.

5. These views are given in the context of news reporting that has repeatedly referred to an 'exchange of fire'. Whilst the release does not discount the possibility that Mr. Duggan fired his weapon, it clearly states that it was an MPS round that hit the CO19 officer. This leaves the distinct possibility of a public perception that the MPS have allowed the 'exchange of fire' story to circulate, knowing it not to be true.

6. We clearly cannot say that this release will definitely lead to public disorder, however, on balance, it is our professional assessment that it has a potential to negatively impact on public perception of the MPS in certain communities, and that this has the potential to spark disorder. We have now suffered two nights of significant public order in London, and community tensions are extremely volatile. This disorder has been concentrated on the early evening/night time period, and we feel that a release at that point, where our response in both community and operational terms is time limited, is an unnecessary risk to take.

7. We would reiterate our commitment to early release of information, but feel that this must be considered alongside the additional requirement to prevent public disorder.

Best regards

Bernard

---

**Bernard Hogan-Howe QPM MBA MA (Oxon)**  
**Acting Deputy Commissioner**

New Scotland Yard  
Broadway  
London SW1H OBG  
0207 230 2345

Not Protectively Marked

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**From:** Rachel Cerfontyne  
**Sent:** Tuesday, August 09, 2011 9:38 AM  
**To:** Deborah Glass; Charlotte Phillips; [REDACTED]  
**Cc:** Amanda Kelly  
**Subject:** RE: Press release

I have had a long discussion with Martin about this morning, and he agreed to take away what I said and get back to us. I agree, we really need to know if someone from the IPCC ever said 'exchange of fire.'

Rachel

---

-----Original Message-----

**From:** Charlotte Phillips [<mailto:charlotte.phillips@ipcc.gsi.gov.uk>];  
**Sent:** 09/08/2011 09:57:33  
**To:** Rachel Cerfontyne [<mailto:rachel.cerfontyne@ipcc.gsi.gov.uk>]; Deborah Glass [<mailto:deborah.glass@ipcc.gsi.gov.uk>]; [REDACTED] [[mailto:\[REDACTED\]@ipcc.gsi.gov.uk](mailto:[REDACTED]@ipcc.gsi.gov.uk)];  
**CC:** Amanda Kelly [<mailto:amanda.kelly@ipcc.gsi.gov.uk>];  
**Subject:** RE: Press release

Agreed. I am on the case.

---

-----Original Message-----

**From:** Charlotte Phillips [<mailto:charlotte.phillips@ipcc.gsi.gov.uk>];  
**Sent:** 09/08/2011 14:42:16  
**To:** Rachel Cerfontyne [<mailto:rachel.cerfontyne@ipcc.gsi.gov.uk>];  
**Subject:** Initial IPCC statements on 4 August 2011

Rachel,

I have not had the opportunity to discuss this with you but Deborah, Len and amanda are aware of this. I will pop round and see you.

Charlotte

I have now had the opportunity to go through our logs - speak to John Cummins (on call SI), speak to [REDACTED] Unfortunately John is away

18.30 [REDACTED] asking about a fatal shooting

Following conversations with JC [REDACTED]

19.48 to say Independent and have deployed team of on-call investigators. Working on statement for tonight.

19.57 [REDACTED] Independent; deployed investigators; Ferry lane, tottenham; no age yet on person shot. Officer shot and in hospital. *This information regarding the officer being shot and in hospital is information given to us by the MPS via John Cummins.*

20.00 same lines given to Press Association.

[REDACTED]  
[REDACTED] another statement was in circulation between John Cummins, Rebecca Marsh and himself this statement included the following line -

"We do not know in the order the shots were fired. We understand the officer was shot first before the male was shot". [REDACTED] this statement to Rebecca [REDACTED]. I need to check with John and John's notes with the MPS where this piece of information came from.

Initially JC cleared this (*time - need to check with John*) but very quickly asked that this was taken out after he re-read the statement and had some concerns. At (20.44) Rebecca e mailed to say that she had concerns over the statement and that this line should be taken out.

[REDACTED] the MPS press bureau contacted [REDACTED] and queried why PA were running the line that "We do not know in the order the shots were fired. We understand the officer was shot first before the male was shot". [REDACTED] told them this line had now been removed.

It appears that there are two issues that have led to misinformation.

1) Officer being wounded and taken to hospital. This information was given to the IPCC on call team and was included in our initial statements. The clear inference of this information is that shots were fired and an officer was somehow injured. From the information I have I do not think we said or did anything to verify this information or dissuade the media that this was not the case. We communicated this in good faith on the information we were given at the time.

2) The line do not know in the order the shots were fired. We understand the officer was shot first before the male was shot". This line was used in the period between the first call and the IPCC's first official statement being cleared (an intervening time period of just over 2hours). [REDACTED]

Other factors that need to be considered are that

A) the line 'exchange of fire' is not in the public domain purely as a result of an IPCC line. There are a number of eyewitness accounts that refer to 'exchange of fire', 'shots fired' and descriptions of a 'gun fight'. Clearly we are the only public body who has an attributable statement with this information but this needs to be considered in context of the above.

B) [REDACTED] a briefing at HH at 10am. At this briefing it was said by the lead investigator, Colin Sparrow that the bullet in the MPS radio was likely to have come from the handgun. [REDACTED] therefore felt that this briefing verified the information he had been given by [REDACTED] and that was running in the media - although was aware of the line that was in some media - that was not in our later final statement (of 22.42

**Head of News**  
**Independent Police Complaints Commission**  
90 High Holborn  
London  
WC1V 6BH  
020 7166 3932

---

-----Original Message-----

From: Colin Sparrow [<mailto:colin.sparrow@ipcc.gsi.gov.uk>];

Sent: 09/08/2011 15:01:00

To: [REDACTED] [mailto:[REDACTED]@ipcc.gsi.gov.uk];

CC: Deborah Glass [mailto:deborah.glass@ipcc.gsi.gov.uk]; Richard Omotosho [mailto:richard.omotosho@ipcc.gsi.gov.uk]; Karen Roche [mailto:karen.roche@ipcc.gsi.gov.uk]; Rachel Cerfontyne [mailto:rachel.cerfontyne@ipcc.gsi.gov.uk]; gary lidder [mailto:gary.lidder@ipcc.gsi.gov.uk];

Subject: FW: Press release

[REDACTED]  
I have highlighted in red a piece that I think we cannot say.  
The round in the magazine will be subject to further testing. We cannot say that it was 'capable of being fired'

Colin

---

From: [REDACTED]

Sent: 09 August 2011 14:49

To: Colin Sparrow


Cc: Deborah Glass; Richard Omotosho; Karen Roche; Rachel Cerfontyne; Gary Lidder

Subject: Press release

Colin

Please find attached a redrafted version of the press release. Could you check you are happy with it. I have highlighted a paragraph that I am not at all sure we can say, but wanted to get your opinion on it. Could you also help with filling in the end of the opening paragraph about the kind of things investigators are doing.

I have had a couple more enquiries since we spoke - one asking how many officers were at the scene... can we confirm this?

[REDACTED]  
 [Update on investigation into fatal shooting of Mark Duggan.doc](#)

---

-----Original Message-----

From: Charlotte Phillips [mailto:charlotte.phillips@ipcc.gsi.gov.uk];

Sent: 09/08/2011 15:07:55

To: Rebecca Marsh [mailto:rebecca.marsh@ipcc.gsi.gov.uk];

Subject:

Hi Rebecca,

Happy to have a chat later when you are around but I have been asked to go through all press statements and issues from [REDACTED] John Cummins talked me through all his e mails yesterday [REDACTED] and unable to forward them. In particular I am/was interested in the lines that you asked [REDACTED] to remove from the press release. The reason being that these lines *did* appear in some media and I am trying to ascertain what went on.

Hope this helps - as I say please feel free to call and thank you for your help.

Charlotte

**Head of News**  
**Independent Police Complaints Commission**

90 High Holborn  
London  
WC1V 6BH  
020 7166 3932



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-----Original Message-----

**From:** Charlotte Phillips [<mailto:charlotte.phillips@ipcc.gsi.gov.uk>];

**Sent:** 09/08/2011 15:21:11

**To:** [REDACTED] [[mailto:\[REDACTED\]@ipcc.gsi.gov.uk](mailto:[REDACTED]@ipcc.gsi.gov.uk)];

**Subject:** FW: IF ASKED re exchange of shots

---

**From:** Charlotte Phillips

**Sent:** Tuesday, August 09, 2011 2:55 PM

**To:** Deborah Glass

**Cc:** Rachel Cerfontyne; Amanda Kelly

**Subject:** IF ASKED re exchange of shots

Deborah,

Please see below for my if asked line addressing the exchange of shots issued line and related facts.

Can you let me know re sign off and I'll need to share with MPS before we give it out. Incidentally [REDACTED] has already asked us about this - this morning - although not necessarily for reporting purposes.

Charlotte

IF ASKED - re initial reports by IPCC that there was an "exchange of shots" or querying the IPCC line "We are not sure in what order shots were fired"

During early hours of the incident the IPCC were informed that an officer had been shot, wounded and taken to hospital.

Whilst initial reports and information remained unclear the line "we are not sure in what order shots were fired" was drafted and given out by the IPCC to a number of media outlets. This information was provided against the backdrop of an officer being taken to hospital and the understanding that a 'number of shots had been fired'.

Within the last 48 hours it has come to light that this line, along with line "exchange of shots" should not have been given out. The IPCC drafted lines and gave information out based solely upon the information it had at the time and in an effort to assist and provide clarity at a time when there was huge demand for information and pressure to do so in a fast moving operational environment.

## **Head of News**

### **Independent Police Complaints Commission**

90 High Holborn  
London  
WC1V 6BH

020 7166 3932

**4 August 2011**

**Entered by:** [REDACTED]

**Briefing** [REDACTED]

**Entered at:** 04 August 2011 20:05

**Cleared on:** 04 August 2011

**Reason for Update:** MPS Lines following discussion with [REDACTED]

**Briefing Text: OFFICE INFO:** As discussed original lines below. Will refer further enquiries to you for now on.

[REDACTED]

IF ASKED: At approx. 18:15 hrs on Thursday, 04 August there was a shooting incident in Ferry Lane, near Jarrow Road, N17.

One male (no further details at this time) has been pronounced dead at the scene.

One police officer has been taken to hospital.

The Directorate of Professional Standards and the Independent Police Complaints Commission has been informed.

IF ASKED: re further details?

Not prepared to discuss it further at this early stage.

---

**Entered by:** [REDACTED]

**Briefing** [REDACTED]

**Entered at:** 04 August 2011 23:20

**Cleared on:** 04 August 2011

**Reason for Update:** John Cummins agreement to final version of statement. Rebecca Marsh cleared the earlier version and then gave JC authorisation to sign-off changes.

**Briefing Text: OFFICE INFO:** [REDACTED]

I am happy with this

John

-----Original Message-----

From: [REDACTED]

Sent: 04 August 2011 22:43

To: John Cummins

Cc: Rebecca Marsh

Subject: FW: IPCC to independently investigate a fatal shooting at Tottenham

Importance: High

-----Original Message-----

From: [REDACTED]

Sent: Thursday, August 04, 2011 10:42 PM

To: John Cummins

Cc: Rebecca Marsh

Subject: FW: IPCC to independently investigate a fatal shooting at Tottenham

Importance: High

The Independent Police Complaints Commission has decided to independently investigate a fatal shooting that occurred at approximately 6.15pm, 4 August 2011 at Ferry Lane, Tottenham, London.

The IPCC has deployed its on-call investigation team to the scene and will begin the investigation process.

The IPCC understands that an adult male has been fatally shot at the scene but does not yet have his age verified. An MPS officer was taken to hospital but has now been discharged.



It is understood that the shooting followed an MPS operation.

The IPCC can confirm that a firearm has been recovered from the scene.

The IPCC will issue a further statement tomorrow once we have gathered more information.

---

**Entered by:** [REDACTED]

**Briefing**  

**Entered at:** 04 August 2011 23:23

**Cleared on:** 04 August 2011

**Reason for Update:** Telecom update [REDACTED]/JC at 10.15 prior to final version of statement being signed off

**Briefing Text: OFFICE INFO:** JC advised that the MPS were saying there were community tensions on the Broadwater Farm estate and they were going to brief community leaders that a weapon had been recovered at the scene. Told JC that MPS press had already asked me if we would include this in our statement. Said to JC that we would need to verify this info ourselves. JC subsequently authorised me to include this line.

---

## 5 August 2011

**Briefing**  

**Entered at:** 05 August 2011 20:08

**Cleared on:** 05 August 2011

**Reason for Update:** Briefing from Colin Sparrow

**Briefing Text: OFFICE INFO:** Briefing meeting with investigators at approx 10 am:

Referred to the IPCC soon after 7 pm - man deceased, fatally shot in pre-planned operation. IPCC staff deployed yesterday evening to scene and to Leman St police station. Under Operation Trident. 30 yr old male dead, links to organised crime, Mark Duggan, member of Tottenham Man Dem. Info received he would be in possession of a firearm. Armed surveillance team, plus surveillance officers, plus CO19 prepared to make arrest. Duggan got into a Rover cab - initial surveillance, then hard stop put in. Deceased produced a handgun. Officer V53 discharged MP5 and Duggan fatally wounded. Deceased remained at scene.

Extensive photographic and scene investigation - two shell casings found within inner cordon. Officer's radio recovered and appears to have a bullet in it. Not likely to be from a police weapon, likely to have come from the handgun.

Handgun is a Browning conversion. One round found in the chamber. Still forensic work to be done. Deceased at Haringey Mortuary. PIM process smooth -full co-operation from officers. Appears that officer V53 fired two shots. Surveillance teams have provided statements - full statements to be obtained from CO19 officers on Sunday. Appears one entry wound and one exit wound on deceased. Possibly two shots missing - evidence was handgun not capable of reloading itself.

Community tensions - deceased lived closed to Broadwater Farm estate. Alleged shots fired last night outside flats there - ongoing concerns.



Work to do - CCTV recovery, house to house if possible, witness appeal. Simon Cousins at Gold Grp meeting at Yard now. Hope to do PM later today.

Need physical search and forensication of the scene. MPS has two FLOs deployed. Setting up appeal line etc. There was a Trident IAG member at the scene.

It was pushed out last night to help calm the community that a handgun was found at the scene.

---

**Entered by:** [REDACTED]

**Briefing**  

**Entered at:** 05 August 2011 20:12

**Cleared on:** 05 August 2011

**Reason for Update:** IPCC release

**Briefing Text: OFFICE INFO:** News release went through clearance process with Rachel C, Deborah G, Simon Cousins and Colin Sparrow. After discussion we took out a line that the bullet in the police radio was believed to have come from the non-police issue handgun. Shared with [REDACTED] at the MPS press office.

MPS had minor factual changes re terminology for CO19 and we agreed to add line that it was normal procedure for IPCC to investigate fatal police shootings. Release was issued soon after 2 pm.

---

**Entered by:** [REDACTED]

**Briefing**  

**Entered at:** 05 August 2011 20:14

**Cleared on:** 05 August 2011

**Reason for Update:** Initial ballistics result

**Briefing Text: OFFICE INFO:** Email from Colin Sparrow at 4.45 pm

Rachel

The fast tracking result has come back.

At 3.50pm, the ballistics expert examined the bullet from the radio and confirmed that it was an MPS round.

I have been asked if the CO19 officers could be informed of this and I declined. I feel that it could effect the evidence that they provide on Sunday.

Colin

---

**Entered by:** [REDACTED]  
**Entered at:** 05 August 2011 20:19  
**Cleared on:** 05 August 2011

**Reason for Update:** Cmmsr contact with David Lammy MP

**Briefing Text: OFFICE INFO:** Email from Rachel C at 11.20 am

All, just to let you know that I have had a discussion with David Lammy, local MP, who is very concerned about community tensions - according to him already high and escalating after this incident. Apparently the dead man was 'extremely well known' in the area and his family are 'understandably very angry and grief stricken'. He has come back from his holiday to visit the scene and the area. He is keen that we release any information we have as soon as possible and I told him that we would release any information that we could independently verify that might calm things down. I was obviously not able to tell him any more than he already knows, but said I would update him after I had spoken to Simon, if there was any more I could tell him. We agreed to keep in close contact and to liaise about community impact issues. I explained and stressed the independence of our role, how we conducted our independent investigations and also told him we were able to get our own investigators to the scene quickly. He asked if the officer who fired the shot had been suspended and I advised that at this stage the focus was on getting first accounts and that no such decision would have been taken yet.

---

**Briefing**  

**Entered at:** 05 August 2011 20:26  
**Cleared on:** 05 August 2011  
**Reason for Update:** Info frm Commissioner

**Briefing Text: OFFICE INFO:** Rachel decision below re not releasing info at this stage re ballistic result. Rachel aware media likely to be reporting that bullet lodged in police radio believed to have been fired from non-police issue radio. Our press release does not state that.

All,

To confirm my decision following my discussions with you all. We will not publish this information at this stage, for the following reasons:  
Our preference for the officers to provide their statements as planned over the weekend, without being aware of this  
The unpredictability of the community impact of this information, and our knowledge that a number of community events are taking place this weekend, where it is already considered that tensions and anti police feeling will be high  
Our inability to context the information, so it would only be partial and we could not control the interpretation or speculation, the PM result, total number of shots discharged and further forensic analysis will enable us to provide a fuller and more comprehensive account  
It is my strong wish that we issue this information in a controlled and managed way, however I recognise the significant risk of a leak, so we do need to be prepared for this and be ready to deal with it. I will be around all weekend and will take my mobiles with me if I go out.

Rachel

---

**Cleared on:** 05 August 2011  
**Entered by:** [REDACTED]

**Reason for Update:** Draft if asked line re ballistics result

**Briefing Text: OFFICE INFO:** Rachel,

Draft if asked line as a potential version for use if there is any leak re the ballistics result over the weekend - please copy in [REDACTED] to any response as he [REDACTED] this weekend.

STRICTLY IF ASKED: Ballistics tests have revealed that the bullet lodged in the police radio was a MPS round. Further tests are being conducted to establish whether the non-police issue handgun was fired. We await further forensic analysis to enable us to have a fuller and more comprehensive account of what shots were discharged, the sequence of events and what exactly happened. In the meantime we would request people are patient while we seek to find answers to the questions raised by this incident. We would repeat our request for anyone who witnessed the incident to contact the IPCC as a matter of urgency.

Regards  
[REDACTED]

---

## 6 August 2011

**Briefing** 

**Entered by:** [REDACTED]

**Entered at:** 06 August 2011 23:44

**Cleared on:** 06 August 2011

**Reason for Update:** Commissioner wrote statement and emailed to me at 11.38pm without any discussion with on-call press officer and ordered to send to media and Tweet.

**Briefing Text: OFFICE INFO:** [REDACTED] to go out immediately, including on twitter and copied to Met.

I understand the distress that the shooting of Mark Duggan has caused to his family and in the community and that people need answers about what happened to him. This case was referred to the IPCC immediately, we declared it as an independent investigation and sent our investigators straight to the scene, where they took control and remained until late Friday night, supervising the forensic examinations. An independent investigation means that all aspects are carried out by IPCC investigators.

We are in close contact with the family and today supported 14 family members and friends in viewing and formally indentifying Mark Duggan's body. We have been in telephone contact with close family tonight and have further meetings with them tomorrow.

I have tonight spoken to community representatives and hope to meet with them and others as early as possible. I remain in frequent contact with David Lammy, the local MP.

We are still gathering evidence and will release further details about our progress with the investigation as soon as we can. Again I urge anyone who witnessed the incident to contact us in confidence on 0800-096-9079 or e mail [ferrylaneshooting@ipcc.gov.uk](mailto:ferrylaneshooting@ipcc.gov.uk)

Rachel

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## 7 August 2011

Entered by: [REDACTED]

**Briefing**  

Entered at: 07 August 2011 13:29

Cleared on: 06 August 2011

Reason for Update: Inv [REDACTED] asked for contact details for [REDACTED]

**Briefing Text: OFFICE INFO:** I emailed Simon Cousins and Colin Sparraow at midday yesterday about a witness speaking to [REDACTED] and we might want to see if the BBC could get the witness could contact us.

[REDACTED] rang me at 1pm Saturday to ask me to get contact details for [REDACTED]. I told [REDACTED] that I was out and would not get home fore a couple of hours. I got numbers for [REDACTED] and tried to contact [REDACTED] while I was out. Itexted [REDACTED] to let her know what I was doing and she texted back that they had emailed [REDACTED]

---

Entered by: [REDACTED]

**Briefing**  

Entered at: 07 August 2011 13:37

Cleared on: 06 August 2011

Reason for Update: Rachel Cerfontyne rang me re riots in Tottenham

**Briefing Text: OFFICE INFO:** Rachel spoken to David Lammy, MP. Doesn't want to issue anything today, but relieved we didn't say anything about the bullet Friday as we have then been blamed for the riot. [REDACTED]

---

**Briefing**  

Entered at: 07 August 2011 13:39

Cleared on: 06 August 2011

Reason for Update: [REDACTED] MPS press bureau rang at 22.30 to tell me about the riot

**Briefing Text: OFFICE INFO:** About 200 people involved in disorder; 2 police cars set on fire. Said I was aware and had spoken to our commissioner – not planning a statement today but will reassess tomorrow after meeting with the community leaders.

---

Entered by: [REDACTED]

**Briefing**  

Entered at: 07 August 2011 13:43

Cleared on: 06 August 2011

Reason for Update: Briefing from Simon Cousins re statement

**Briefing Text: OFFICE INFO:** Peter Moore rang me at 10.30pm to ask me to call Simon Cousins (he doesn't have number! I said duty press No unchanged in 6 years). Simon briefed me that Rachel is drafting a statement and will clear with Simon before I get it out to media and Tweet it. Rachel coming under pressure from MPS Commander about saying something. I advised that e should not be bounced into this as we have missed most o fthe press now. We should reassess in the morning as planned. I suggested that Rachel talks to Len Jackson/Deborah G;lass if she hasn't already.

---

Entered by: [REDACTED]

**Briefing**  

**Entered at:** 07 August 2011 13:45

**Cleared on:** 06 August 2011

**Reason for Update:** MPS press bureau briefing re criticism of IPCC

**Briefing Text: OFFICE INFO:** [REDACTED] from MPS left a message at 11.03pm saying lots on Twitter criticising the IPCC investigation, and not meeting the family.

N.B. I checked Twitter and there was extremely limited criticism of information coming out about the shooting.

---

**Entered by:** [REDACTED]

**Entered at:** 07 August 2011 13:50



**Cleared on:** 07 August 2011

**Reason for Update:** Tweeted statement

**Briefing Text: OFFICE INFO:** Managed to Tweet statement at 1.30am 7 August.

---

**Entered by:** [REDACTED]

**Briefing**  

**Entered at:** 07 August 2011 13:50

**Cleared on:** 07 August 2011

**Reason for Update:** MPS press bureau

**Briefing Text: OFFICE INFO:** [REDACTED] from the bureau asked for our lines at 12.30 - emailed across.

---

**Briefing**  

**Entered at:** 07 August 2011 14:52

**Cleared on:** 07 August 2011

**Reason for Update:** Briefing to Commissioner re info given to the media by MPS

**Briefing Text: OFFICE INFO:** Dear all,

I have taken a call from [REDACTED]

[REDACTED] I clarified whether he meant MPS sources and [REDACTED]

I spoke about the forensic tests being done outside of the IPCC by forensic experts and we hope the results will be with us asap but this is outside our control. I deliberately didn't deal with the specific point.

Mike Benbow emailed earlier about the statement I was suggesting with key messages and he reiterated the point about the officer interviews today so not confirming the bullet today. Whatever the media have if we do not verify then we can sustain that until after the officer interviews take place - that is justification for us not putting it into the public domain. In view of the high-level MPS pressure yesterday I think this leak of sensitive information does perhaps put last night's pressure into some perspective. If we raise this leak with the MPS we should avoid naming the journalist or media organisation that disclosed the information to us.





Regards,

[REDACTED]

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**Entered by:** [REDACTED]

**Briefing**  

**Entered at:** 07 August 2011 15:30

**Cleared on:** 07 August 2011

**Reason for Update:** MPS asked if true we are doing media interviews

**Briefing Text: OFFICE INFO:** [REDACTED] from the press bureau rang at 2.54pm and asked if we are doing media interviews as media are saying we are.

I explained we are not but at this stage - said the commissioner is with community leaders and family and will need to assess. However, she will not want to do anything that inflames the situation. We will let the MPS know what we are doing.

---

## 8 August 2011

**Entered by:** [REDACTED]

**Briefing**  

**Entered at:** 08 August 2011 10:42

**Cleared on:** 08 August 2011

**Reason for Update:** Duggan Inquest opens tomorrow

**Briefing Text: OFFICE INFO:** Karen Roche confirmed the following and it has been added to our online statement.

**PROACTIVE:** The Inquest is due to open at High Barnet Coroner's Court on Tuesday 9 August 2011.

---

**Entered by:** [REDACTED]

**Briefing**  

**Entered at:** 08 August 2011 19:33

**Cleared on:** 08 August 2011

**Reason for Update:** Met statement re FLOs

**Briefing Text: OFFICE INFO:** Met statement re FLOs. I raised two issues with them.



1. MPS FLOS were still in contact with famiyl on Friday.
2. Statement says they weren't aware of family concerns, but family sat in police station trying to tell them their concerns and were not seen.

We are very sorry for the distress that has been caused to the family of Mark Duggan, especially because of the way in which his parents became aware of his death. It is always challenging when the police service has to ensure that an investigation is totally independent of them in order to sustain public confidence, and on occasion errors then occur in the hand over. Although immediate members of his family were told of Mr Duggan's death, we accept that we did not inform his parents and it is clear that there are lessons that can be learned both by the MPS and the IPCC in this case.

On the night of Mr Duggan's death the MPS sent specially trained Family Liaison Officers to the scene to meet with two members of Mr Duggan's family. These FLOs agreed to the family members' request that they tell Mr Duggan's parents the news of his death themselves. The family liaison was then handed over to the IPCC Family Liaison Managers, who were fully briefed on what action had taken place. As is usual, from this point the MPS had no further on-going family liaison role and so were unaware of the concerns of Mr Duggan's parents that they had not been formally notified by police of his death. Having become aware of these concerns we are contacting Mr Duggan's parents via their lawyers and offering to meet with them.

---

**Entered by:** [REDACTED]

**Briefing**  

**Entered at:** 08 August 2011 19:44

**Cleared on:** 08 August 2011

**Reason for Update:** What is happening tomorrow



**Briefing Text: OFFICE INFO:** Gary Liddler will be going to the inquest tomorrow morning, but will not be reading anything out in terms of an investigation summary.

Richard O is meeting with family after the inquest has been opened and adjourned. He will go through the ballistics press release with them then.

---

## 9 August 2011

**Entered by:** Charlotte Phillips

**Briefing**  

**Entered at:** 09 August 2011 12:14

**Cleared on:** 09 August 2011

**Reason for Update:** tweets last night re Duggan investigation

**Briefing Text: OFFICE INFO:** From: [REDACTED]

Sent: Tuesday, August 09, 2011 10:45 AM

To: Rachel Cerfontyne; Charlotte Phillips; [REDACTED] [REDACTED]

Cc: Deborah Glass

Subject:

Morning,

Following is a list of Tweets from [REDACTED] and [REDACTED] that were sent yesterday evening at approximately 6-7pm last night.

[REDACTED]  
Sources: Firearms officers involved in Mark Duggan shooting have never claimed they were fired on.

Sources: firearms officer who shot Mark Duggan feared his life was in danger from a lethal weapon

Sources: its thought one police bullet killed Mark Duggan, the second missed or went through him into police colleague's radio.



[REDACTED]

Sources say Mark Duggan was armed with a blank-firing gun converted to fire live ammo

Regards,

---

**Entered by:** Charlotte Phillips

**Briefing**  

**Cleared by:** DG, Len Jackson, Amanda Kelly

**Entered at:** 09 August 2011 12:38

**Cleared on:** 09 August 2011

**Reason for Update:** Duggan family statement

**Briefing Text: OFFICE INFO:** Statement read out after inquest by Helen Shaw (Inquest) on behalf of Duggan family

After the hearing, Mr Duggan's family said they were deeply distressed by the disorder in the wake of his death.



In a statement on their behalf, Helen Shaw, from the organisation Inquest, said: "We come to the opening of the inquest today. The investigation is ongoing and we want to establish the truth.

"The family want everyone to know that the disorder going on has nothing to do with finding out what has happened to Mark.

"They also want people to know they are deeply distressed by the disorder affecting communities across the country."

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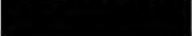
**Entered by:** 

**Briefing**  

**Entered at:** 09 August 2011 15:59

**Cleared on:** 09 August 2011

**Reason for Update:** Update on investigation sent to MPS

**Briefing Text: OFFICE INFO: OFFICE INFO:** Update on investigation as follows sent to MPS  
**OFFICE INFO:**  for the attention of  Update on investigation into fatal shooting of Mark Duggan

The Independent Police Complaints Commission's investigation into the circumstances surrounding the fatal shooting of Mark Duggan is continuing today, with investigators examining statements, as well as analysing results of forensic tests and awaiting further results. The IPCC is carrying out a full CCTV trawl of the area, as well as CCTV from buses in the area at the time. Our investigators will be examining recordings of radio transmissions from both police and London Ambulance Service, including 999 calls with a view to tracing further witnesses. We will also be examining any intelligence and surveillance material leading up to the planning of the operation.

At this stage, it has been established that at approximately 6.15pm on Thursday 4 August 2011, officers from the Metropolitan Police Service's Operation Trident and SCD 11 accompanied by officers from the Met's Specialist Firearms Command (CO19), stopped a silver Toyota Estima people carrier minicab in Ferry Lane, close to Tottenham Hale tube station in Tottenham to carry out an arrest.

Mark Duggan was a passenger in the minicab. What happened next is subject to the

independent investigation.

Two shots were fired by one CO19 firearms officer.

Paramedics from London Ambulance Service (LAS) attended along with medics from the Helicopter Emergency Medical Service (HEMS) but Mr Duggan was pronounced dead at scene at 6.41pm.

A non-police issue handgun was recovered from the scene.

A post mortem examination concluded that Mr Duggan was killed by a single gun shot wound to the chest. He also received a second gunshot wound to his right bicep.

The IPCC commissioned tests by the Forensic Science Service (FSS) who have so far confirmed that:

- The bullet lodged in the MPS radio is a "jacketed round". This is a police issue bullet and, whilst it is still subject to DNA analysis, it is consistent with having been fired from an MPS Heckler and Koch MP5.
- The firearm found at the scene was a converted BBM 'Bruni' self loading pistol. This is not a replica; the scientist considers it to be a firearm for the purposes of the Firearms Act and a prohibited weapon and is therefore illegal.
- The handgun was found to have a "bulleted cartridge" in the magazine, which is being subject to further tests.

At this stage there is no evidence that the handgun found at the scene was fired during the incident. The FSS has told the IPCC that it may not be possible to say for certain, however further tests are being carried out in an attempt to establish this.

The officer whose radio was hit was taken to Homerton Hospital where he was examined and discharged later that night.

The minicab driver was not physically injured, but was badly shaken by what he saw. His account along with that of the officers is being examined along with the emerging forensic evidence.

IPCC Commissioner Rachel Cerfontyne said: "I know this is an incredibly difficult time for Mark Duggan's family, who have made it abundantly clear that they in no way condone the violence that we have all seen on the streets of London and elsewhere over the past three nights. I am committed to ensuring they are provided with answers from the IPCC about the investigation into Mark's death as soon as we have them, and I acknowledge their frustration that this can be a lengthy process.

"I know that much of this information has been reported in the media already, alongside much inaccurate speculation. Any concerns expressed by the wider public about a perceived lack of information from the IPCC should be considered in the context that I am only willing to share information once I have had it independently verified and once the people who are directly involved in this case – including Mr Duggan's family and community leaders – have been fully informed.

"I also have a responsibility to balance the need to provide information, with the need to avoid

adversely affecting other judicial and coronial processes. This means that it would not be appropriate for me to put all the information we receive into the public domain when we receive it. I assure you that our findings will be made public as soon as we can legally and legitimately do so

"I will continue to oversee the IPCC investigation and IPCC family liaison managers continue to be on hand to support Mr Duggan's family while our investigators get on with establishing the facts of this case."

The shooting took place on Ferry Lane, close to Tottenham Hale tube station, and anyone who witnessed the incident to contact us in confidence on 0800 096 9079 or e mail [ferrylaneshooting@ipcc.gov.uk](mailto:ferrylaneshooting@ipcc.gov.uk)

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## 10 August 2011

**Entered by:** [REDACTED]

**Briefing** [REDACTED]

**Entered at:** 10 August 2011 17:01

**Cleared on:** 10 August 2011

**Reason for Update:** Arrest by MPS linked to Mark Duggan

**Briefing Text: OFFICE INFO:** From: [REDACTED]@met.pnn.police.uk

<[REDACTED]@met.pnn.police.uk>

Sent: 10 August 2011 16:41

To: Charlotte Phillips <[charlotte.phillips@ipcc.gsi.gov.uk](mailto:charlotte.phillips@ipcc.gsi.gov.uk)>

Subject: Enq re [REDACTED]

[REDACTED]

Can you find out if they would like to let the family know before I give the below to the reporter.

Thanks

[REDACTED]

[REDACTED]

[REDACTED]

4 August 2011

From: [REDACTED] - DPA  
Sent: 04 August 2011 19:51  
To: [REDACTED]@ipcc.gsi.gov.uk  
Subject: As discussed

[REDACTED]

As discussed original lines below. Will refer further enquiries to you for now on.

[REDACTED]

IF ASKED: At approx. 18:15 hrs on Thursday, 04 August there was a shooting incident in Ferry Lane, near Jarrow Road, N17.

One male (no further details at this time) has been pronounced dead at the scene.

One police officer has been taken to hospital.

The Directorate of Professional Standards and the Independent Police Complaints Commission has been informed.

IF ASKED: re further details?  
Not prepared to discuss it further at this early stage.

---

**Issue Date: 04/08/2011**

**IPCC to independently investigate a fatal shooting at Tottenham**

Dear John,

One draft statement. Could you check it please. Do we know the gender of the officer that was shot; their rank and which hospital they were taken to?

Once you are happy with this I'll get it straight over to Rebecca. I haven't put a quote in at this stage as we do not seem to know enough information to say anything meaningful.

Thanks

[REDACTED]

The Independent Police Complaints Commission has decided to independently investigate a fatal shooting that occurred at approximately 6.15pm, 4 August 2011 at Ferry Lane, Tottenham, London.

The IPCC has deployed its on-call investigation team to the scene and will begin the investigation process.

The IPCC understands that a young male has been fatally shot at the scene but does not yet have his age verified. An MPS officer was also shot and wounded and has been taken to hospital. At this stage the IPCC does not yet know the order in which the shots were fired.

[It is understood that the shooting followed an MPS operation.] DO WE WANT TO SAY ANYTHING ABOUT THIS AT THIS STAGE? This will emerge fairly quickly because you don't usually get armed officers for no reason.

Issued by [REDACTED] (IPCC Press Office) on 04/08/2011 20:21:45

---

From: [REDACTED]@met.pnn.police.uk [mailto:[REDACTED]@met.pnn.police.uk] On Behalf Of DPA-Mailbox-Bureau-DPA@met.pnn.police.uk  
Sent: Thursday, August 04, 2011 8:30 PM  
To: [REDACTED]  
Subject: RE: As discussed

Any update on your statement?

---

**From:** [REDACTED] - DPA  
**Sent:** 04 August 2011 19:51  
**To:** [REDACTED]@ipcc.gsi.gov.uk  
**Subject:** As discussed

[REDACTED]  
As discussed original lines below. Will refer further enquiries to you for now on.  
[REDACTED]

IF ASKED: At approx. 18:15 hrs on Thursday, 04 August there was a shooting incident in Ferry Lane, near Jarrow Road, N17.

One male (no further details at this time) has been pronounced dead at the scene.

One police officer has been taken to hospital.

The Directorate of Professional Standards and the Independent Police Complaints Commission has been informed.

IF ASKED: re further details?

Not prepared to discuss it further at this early stage.

Happy to field calls re officer condition. Just awaiting it as we speak. I will email it to you anyway.

---

**Issue Date:** 04/08/2011

### **IPCC to independently investigate a fatal shooting at Tottenham**

Dear Rebecca,

One draft statement about the fatal shooting tonight. John Cummins has seen this and is ok with the contents. We both agree that at this stage as we know so little we should keep this brief and factual. That is why I have not included a quote from you as the on-call Commissioner. If you do wish to be quoted I suggest paras 2-4.

My phone is red-hot at the moment so the sooner we can get something out the better.

Regards,  
[REDACTED]

The Independent Police Complaints Commission has decided to independently investigate a fatal shooting that occurred at approximately 6.15pm, 4 August 2011 at Ferry Lane, Tottenham, London.

The IPCC has deployed its on-call investigation team to the scene and will begin the investigation process.

The IPCC understands that a young male has been fatally shot at the scene but does not yet have his age verified. An MPS officer was also shot and wounded and has been taken to hospital. At this stage the IPCC does not yet know the order in which the shots were fired. It is understood that the shooting followed an MPS operation.

- ENDS -

*Issued by [REDACTED] (IPCC Press Office) on 04/08/2011 20:32:02*

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**From:** [REDACTED] [mailto:[REDACTED]@ipcc.gsi.gov.uk]  
**Sent:** 04 August 2011 20:39  
**To:** DPA-Mailbox - Press Bureau  
**Subject:** RE: As discussed

Hi [REDACTED]

I have just sent it to our on-call commissioner for approval and will get it across asap.

Regards,

Rebecca Marsh  
Sent: 04/08/2011 20:43:53  
To: [REDACTED]

**Subject:** RE: IPCC to independently investigate a fatal shooting at Tottenham  
Message

Spoken to John  
Please just take the At this stage... sentence out completely. I don't like it and we can't say more, as we don't know more  
Call me if there's any probs, but we should keep this simple till we know more tomorrow  
Thanks

Regards

Rebecca

Thanks. Have you seen the following quote in PA copy? Is it from your investigators? Only ask because I'm being asked internally.

An IPCC spokesman said: "We do not know the order the shots were fired.

"We understand the officer was shot first before the male was shot."

---

**From:** [REDACTED]@met.pnn.police.uk [mailto:[REDACTED]@met.pnn.police.uk] **On Behalf Of** DPA-Mailbox-.Bureau-DPA@met.pnn.police.uk  
**Sent:** Thursday, August 04, 2011 8:47 PM  
**To:** [REDACTED]  
**Subject:** RE: As discussed

Thanks. Have you seen the following quote in PA copy? Is it from your investigators? Only ask because I'm being asked internally.

An IPCC spokesman said: "We do not know the order the shots were fired.

"We understand the officer was shot first before the male was shot."

---

**From:** [REDACTED]  
**Sent:** 04 August 2011 20:49  
**To:** Rebecca Marsh  
**Cc:** John Cummins  
**Subject:** RE: IPCC to independently investigate a fatal shooting at Tottenham  
**Importance:** High

Thanks Rebecca,  
I have taken that sentence out, but have added a final sentence which says:  
The IPCC will issue a fuller statement tomorrow when its investigators have gathered more information.  
We will issue something tomorrow and this will hopefully preclude the very detailed questions I have had asked of me. Is this ok?  
I will now get this to the MPS and then onto th emedia and the website.

Regards,

[REDACTED]  
Any updates?

---

**From:** [REDACTED] [mailto:[REDACTED]@ipcc.gsi.gov.uk]  
**Sent:** 04 August 2011 20:52  
**To:** DPA-Mailbox - Press Bureau  
**Subject:** RE: As discussed

[REDACTED]



I will email our statement over in a moment but we have just taken out of it that 'at this stage we do not know the order in which the shots were fired.' Clearly the gunman must have been alive when he shot the officer. Are you able to field calls about the officer's condition as that would be helpful - otherwise you'll have to relay that to me and then onto the media?

[REDACTED]

---

[REDACTED]@met.pnn.police.uk

**Sent:** 04/08/2011 21:58:33

**To:** [REDACTED]

**Subject:** RE: IPCC to independently investigate a fatal shooting at Tottenham

Message

[REDACTED]

Suggested changes:

Age - "Adult male" (FYI - this is pending a formal ID).

The officer has been discharged from hospital.

Finally, can we had that a firearm has been recovered from the scene.

[REDACTED]

-----Original Message-----

From: [REDACTED] [mailto:[REDACTED]@ipcc.gsi.gov.uk]

Sent: 04 August 2011 21:06

To: [REDACTED] DPA

Subject: FW: IPCC to independently investigate a fatal shooting at Tottenham

Importance: High

Dear [REDACTED]

The IPCC news release relating to the Tottenham shooting is below.

When you share this release internally could you also include the relevant Fed reps.

Regards,

[REDACTED]

Issue Date: 04/08/2011

IPCC to independently investigate a fatal shooting at Tottenham

The Independent Police Complaints Commission has decided to independently investigate a fatal shooting that occurred at approximately 6.15pm, 4 August 2011 at Ferry Lane, Tottenham, London.

The IPCC has deployed its on-call investigation team to the scene and will begin the investigation process.

The IPCC understands that a young male has been fatally shot at the scene but does not yet have his age verified. An MPS officer was also shot and wounded and has been taken to hospital.

It is understood that the shooting followed an MPS operation.

The IPCC will issue a further statement tomorrow once we have gathered more information.

- ENDS -

For further information please contact: IPCC duty press officer David Nicholson on 07717 851 157.

Issued by David Nicholson (IPCC Press Office) on 04/08/2011 20:58:06

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[REDACTED]  
[Can you ring me](#)  
John

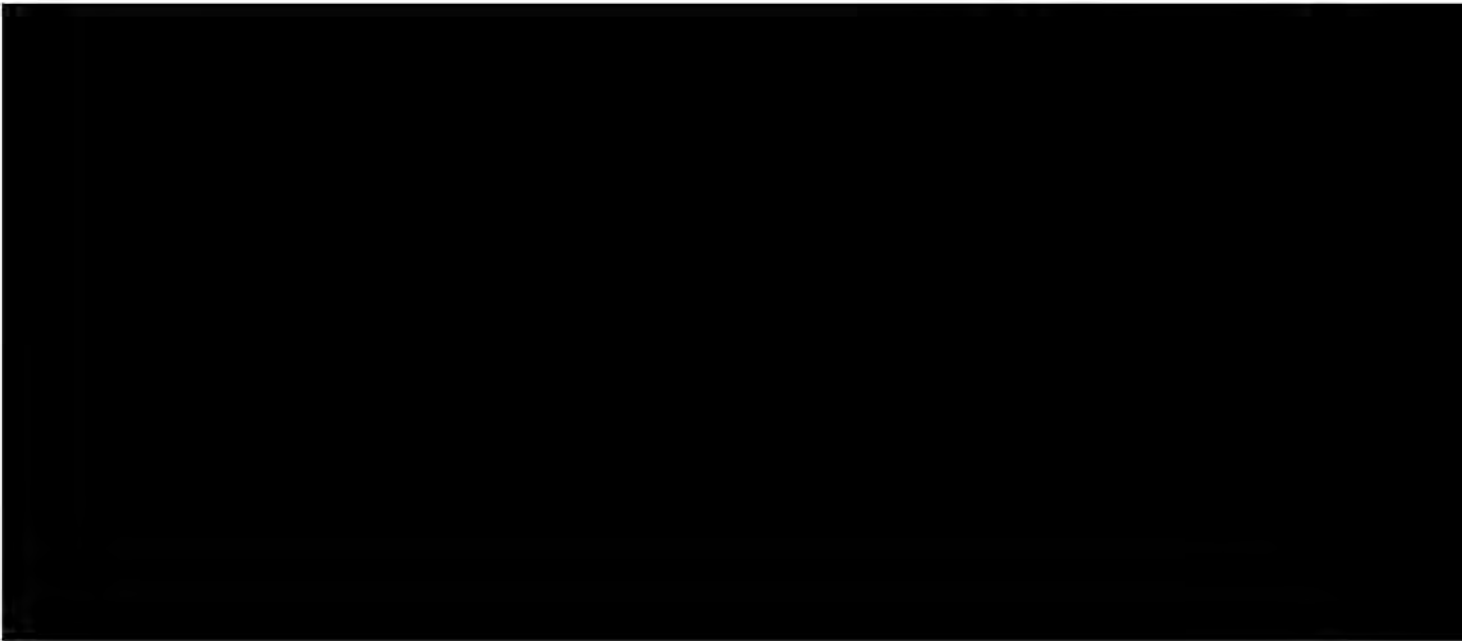
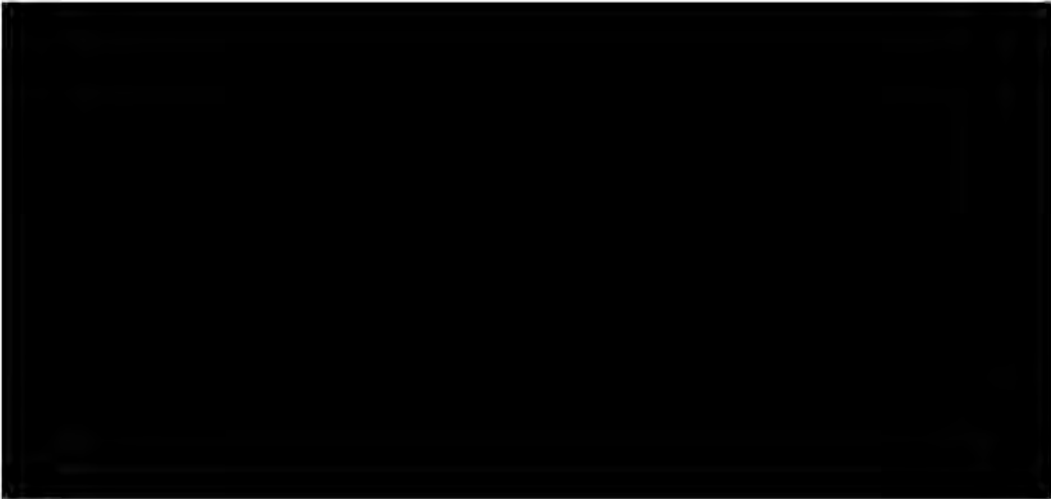
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John Cummins  
Sent: 04/08/2011 22:44:05  
To: [REDACTED]  
Subject: RE: IPCC to independently investigate a fatal shooting at Tottenham  
Message  
[REDACTED]

I am happy with this

[REDACTED]

[REDACTED]



---

-----Original Message-----

From: [REDACTED]

Sent: 04 August 2011 22:56

To: \_All Commissioners; \_All Directors; \_ISU LONDON; \_L&SE Investigators

Cc: \_Directorate of Business services; \_CustomerContactCentre; \_Regional Policy Officers; \_SQDirectorate

Subject: FW: IPCC to independently investigate a fatal shooting at Tottenham

FYI,

The following statement has just been issued to the media following a fatal shooting this evening.

Regards,

[REDACTED]





5 August 2011

Deborah Glass

**Sent:** 05/08/2011 10:12:59

**To:** John Cummins; Simon Cousins; Mike Benbow; Steve Reynolds; Colin Sparrow; Rachel Cerfontyne; CHRIS MAHAFFEY

**CC:** Rebecca Marsh; [REDACTED]; [REDACTED]; [REDACTED]

**Subject:** RE: Fatal shooting

---

[REDACTED]

---

[REDACTED]

**Sent:** 05/08/2011 11:12:21

**To:** [REDACTED]; [REDACTED]

**Subject:** Fatal shooting draft

Message

**DRAFT**

The Independent Police Complaints Commission (IPCC) is appealing for witnesses to a fatal shooting by police in Tottenham yesterday evening.

At around 6.15 pm officers from Operation Trident, accompanied by a specialist firearms team, stopped a minicab in Ferry Lane, Tottenham to carry out an arrest. Shots were fired and a 30-year-old man, who was a passenger in the cab, died at the scene.

The IPCC is asking for anyone who witnessed the incident in Ferry Lane to contact them in confidence on xxxxxxxxxx or email xxxxx.

Officers at the scene were from Metropolitan Police surveillance teams and the specialist firearms unit CO19. The attempted arrest was part of a pre-planned operation under Operation Trident. It is believed that two shots were fired by a firearms officer, equipped with an MP5. A non-police issue handgun was recovered at the scene. An officer's radio which appears to have a bullet lodged in it has also been recovered. The exact sequence of events is subject to the IPCC investigation. An officer was taken to hospital as a precautionary measure but has since been discharged. The minicab driver is believed to be unhurt.

The MPS referred the incident to the IPCC yesterday evening and IPCC investigators were swiftly deployed to the scene to begin an independent investigation. Photographic and

forensic examination of the scene began yesterday evening and is continuing today. A search and trawl for any relevant CCTV footage of the incident is ongoing. The IPCC is in the process of contacting the man's family to explain its role in the investigation now underway. The deceased is local to the area.

A post mortem is due to be carried out later this afternoon.

IPCC Commissioner, Rachel Cerfontyne, said: "I am determined to conduct a thorough, independent investigation into the circumstances of this man being fatally shot. I send my condolences to the man's family at this sad time. We would be grateful for anyone who saw the incident or has any information regarding it to contact the IPCC so we can gain a complete understanding of what exactly has happened."

██████████  
██████████ **Communications Officer** ██████████

**Independent Police Complaints Commission**

Tel: ██████████

Mob ██████████

[www.ipcc.gov.uk](http://www.ipcc.gov.uk)

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Rachel

Please see MOI for fatal shooting in Tottenham last evening.

Simon / Colin

For information, I will show Colin as the lead, until you advise me differently

Steve / ██████████

Re firearms incidents

ISU

I have spoken with David re Holmes for allocation and notification to force please

John


---

**Sent:** 05/08/2011 13:22:19  
**To:** [REDACTED]  
**CC:** [REDACTED]  
**Subject:** Evening Standard

Message

A Father of four was shot dead after apparently injuring a police officer in a terrifying shoot-out on a street in north London last night.

The man was killed by armed police after a police surveillance operation in [Tottenham Hale](#).

Today local [MP David Lammy](#) appealed for calm in the community amid fears of a backlash from locals.

A gun was found at the scene and a spokesman for the independent police watchdog said it appeared the officer was shot first before police returned fire.

**However, one eyewitness claimed the suspect was killed as he lay on the ground in Ferry Lane.**

The dead man, named locally as Mark Duggan, 29, apparently twice refused to stop after being ordered to by officers who were following him near Tottenham Hale station.

He and a friend were in a people carrier in Ferry Lane at about 6pm yesterday when they were surrounded by police. Sources said the victim was a "well-known gangster" who had been under surveillance by officers investigating gun crime in a pre-planned operation.

However, there are conflicting reports about the shooting. One report said the gunman opened fire at an officer whose life was saved when the bullet hit his radio. The officer was taken to hospital with minor injuries and discharged last night.

**However, a 20-year-old witness, who works nearby but did not want to be named, said: "I was coming home from work when I saw it all happening in front of my eyes.**

**"I came around the corner and saw about six unmarked police cars cornering a people carrier near a bus stop.**

**"I heard the police shout something like 'Don't move' and I saw them drag the driver out of the car. I don't know if they dragged the other guy out in the passenger seat. He was the one who got shot - the passenger.**

**"About three or four police officers had both men pinned on the ground at gunpoint. They were really big guns and then I heard four loud shots. The police shot him on the floor."**

The dead man's girlfriend Simone Wilson, 29, said she was "shocked" to learn her boyfriend of 13 years was carrying a gun.

But she said Mr Duggan, also known as Starrish Mark, had become increasingly paranoid after his cousin Kelvin Easton, a rapper known as Smegz, was fatally stabbed in a nightclub in March. She told the Standard: "Maybe he needed it for protection because he was worried. It is such a shock. They say he shot at police first but I just can't believe it."

His sister, Kay, 38, said: "They said he shot at police but I just can't understand it, he had his kids, his life - I'd have killed him if he'd have done anything like that. Everyone is totally devastated."

Miss Wilson has two sons aged 10 and seven and a daughter with Mr Duggan.

Another daughter, Kyla Caprice was stillborn two years ago. He had another daughter with another woman.

Miss Wilson has not yet broken the news to her children. She said: "I don't know how I'm going to tell them. It's just so terrible."

Scotland Yard said it had passed the investigation into the shooting to the Independent Police Complaints Commission.

Tottenham MP David Lammy said: "I am obviously shocked and deeply worried. [The IPCC] will need to establish the facts and communicate these facts quickly."

---

**From:** [REDACTED]

**Sent:** 05 August 2011 14:23

**To:** [REDACTED]

**Subject:** IPCC appeals for witnesses to fatal shooting by police in Tottenham

**Issue Date:** 05/08/2011

### **IPCC appeals for witnesses to fatal shooting by police in Tottenham**

The Independent Police Complaints Commission (IPCC) is appealing for witnesses to a fatal shooting by police in Tottenham yesterday evening.

At around 6.15 pm officers from Trident, accompanied by officers from the Specialist Firearms Command (CO19), stopped a minicab in Ferry Lane, Tottenham to carry out an arrest. Shots were fired and a 29-year-old man, who was a passenger in the cab, died at the scene.

The IPCC is asking for anyone who witnessed the incident in Ferry Lane to contact them in confidence on 0800-096-9079 or email [ferrylaneshooting@ipcc.gov.uk](mailto:ferrylaneshooting@ipcc.gov.uk).

The attempted arrest was part of a pre-planned operation under Trident. It is believed that two shots were fired by a firearms officer, equipped with a Heckler & Koch MP5 carbine. A non-police issue handgun was recovered at the scene. An officer's radio which appears to have a bullet lodged in it has also been recovered. Both the radio and the handgun are being sent for expedited forensic tests. The exact sequence of events is subject to the IPCC investigation. A CO19 officer was taken to hospital as a precautionary measure but has since been discharged.

The MPS referred the incident to the IPCC yesterday evening and our investigators were swiftly deployed to the scene to begin an independent investigation. Photographic and forensic examination of the scene began yesterday evening and is continuing today. A search and trawl for any relevant CCTV footage of the incident is ongoing. The IPCC is in the process of contacting the man's family to explain its role in the investigation now underway. The deceased is local to the area. The IPCC's Commissioner is also in close contact with local MP David Lammy.

A post mortem is due to be carried out as soon as possible. It is normal procedure for the IPCC to conduct an independent investigation into the circumstances of any police fatal shooting.

IPCC Commissioner, Rachel Cerfontyne, said: "Fatal shootings by the police are extremely rare and understandably raise significant community concerns. The IPCC will always conduct the investigations into such shootings to ensure that the public can be confident they are fully independent. I will make certain that this investigation is thorough and answers the many questions that everyone has when such an incident occurs. I fully recognise how distressing and disturbing this must be for the family and the local community. Obviously our investigation is at a very early stage, but I will publish further information and any findings as soon as possible. We were able to send our own

investigators to the scene very quickly yesterday, which meant that the IPCC took control of the investigation promptly. Any witnesses to what happened will make a vital contribution to our evidence gathering, so I would urge anyone who saw the incident to contact us as a matter of urgency.”

-ends-

For media enquiries please contact the IPCC press office on 0207-166-3239.

---

[REDACTED]  
**Sent:** 05/08/2011 14:36:58

**To:** [REDACTED]; [REDACTED]

**Subject:** FW: IPCC appeals for witnesses to fatal shooting by police in Tottenham

Message

Issuing now. Problems with website but NR should appear there at 2.45pm.

---

[REDACTED]  
**Sent:** 05/08/2011 15:37:45

**To:** [REDACTED]

**Subject:** RE: Draft news release re Tottenham shooting - Urgent

Message

The investigators aren't. This was [REDACTED]'s original draft.

**From:** [REDACTED]

**Sent:** 05 August 2011 15:25

**To:** [REDACTED]; [REDACTED]

**Subject:** RE: Draft news release re Tottenham shooting - Urgent

**Importance:** High

The version below also includes a line in the 3rd para reading: An officer's radio which appears to have a bullet lodged in it has also been recovered and at this stage indications are that the bullet has come from the handgun.

This was not in the NR that went out, but if Rachel is happy with that line then it would answer [REDACTED] question -e.g. total of three shots but forensic will determine where it came from.

david

**From:** [REDACTED]

**Sent:** Friday, August 05, 2011 3:21 PM

**To:** [REDACTED]

news release re Tottenham shooting - Urgent

Please could you use the text from the quote below to amend on the website - it is very small but Rachel wanted Deborah to see she had used the version Deborah suggested. The rest of the text as on the website is absolutely fine. Thanks

Cerfontyne

**Sent:** Friday, August 05, 2011 3:04 PM

**To:** [REDACTED]

**Cc:** Deborah Glass

**Subject:** FW: Draft news release re Tottenham shooting - Urgent

Mark, there has been some confusion, this was the version I wanted put out, can we change it, at least on our website?

*Rachel*

---

**From:** [REDACTED]

**Sent:** Friday, August 05, 2011 11:24 AM

**To:** Rachel Cerfontyne; Simon Cousins; Colin Sparrow

**Cc:** Deborah Glass

**Subject:** Draft news release re Tottenham shooting - Urgent



Dear all,

We are getting a considerable volume of calls - could do with issuing something urgently. Please could I have any comments on the draft below, before sharing this with the MPS.

Thanks,

The Independent Police Complaints Commission (IPCC) is appealing for witnesses to a fatal shooting by police in Tottenham yesterday evening.

At around 6.15 pm officers from Operation Trident, accompanied by officers from the specialist firearms team CO19, stopped a minicab in Ferry Lane, Tottenham to carry out an arrest. Shots were fired and a 30-year-old man, who was a passenger in the cab, died at the scene.

The IPCC is asking for anyone who witnessed the incident in Ferry Lane to contact them in confidence on xxxxxxxxxx or email xxxxx.

The attempted arrest was part of a pre-planned operation under Operation Trident. It is believed that two shots were fired by a firearms officer, equipped with a Heckler & Koch MP5 carbine. [Can we say why we believe this? Is it countback? I want to reassure about how weapons are seized and checked, if possible.](#) A non-police issue handgun was recovered at the scene. An officer's radio which appears to have a bullet lodged in it has also been recovered [and at this stage indications are that the bullet has come from the handgun.](#) Both the radio and the handgun are [being sent for expedited forensic tests.](#) The exact sequence of events is subject to the IPCC investigation. An officer was taken to hospital as a precautionary measure but has since been discharged.

The MPS referred the incident to the IPCC yesterday evening and IPCC investigators were swiftly deployed to the scene to begin an independent investigation. Photographic and forensic examination of the scene began yesterday evening and is continuing today. A search and trawl for any relevant CCTV footage of the incident is ongoing. The IPCC is in the process of contacting the man's family to explain its role in the investigation now underway. The deceased is local to the area.

A post mortem is due to be carried out later this afternoon.

IPCC Commissioner, Rachel Cerfontyne, said: "[Fatal shootings by the police are extremely rare and understandably can raise significant community concerns. The IPCC investigates all fatal police shootings - I know that independence is also vital for community confidence. I will make certain that this investigation is thorough and seeks to answer the many questions that everyone has when such an incident occurs. I fully recognise how distressing and disturbing this must be for the family and the local community. Obviously our investigation is at a very early stage, but I will publish further information and any findings as soon as possible. We were able to send our own investigators to the scene very quickly yesterday, which meant that the IPCC took control of the investigation promptly. Any witnesses to what happened will make a vital contribution to our evidence gathering, so I would urge anyone who saw the incident to contact us as a matter of urgency.](#)

**Communications Officer**  
**Independent Police Complaints Commission**

Tel:

Mob

[www.ipcc.gov.uk](http://www.ipcc.gov.uk)

---

Sent: Friday, August 05, 2011 3:25 PM

To: ;

Subject: RE: Draft news release re Tottenham shooting - Urgent

Importance: High

[The version below also includes a line in the 3rd para reading:](#) An officer's radio which appears to have a bullet lodged in it has also been recovered [and at this stage indications are that the bullet has come from the handgun.](#)

This was not in the NR that went out, but if Rachel is happy with that line then it would answer question -e.g. total of three shots but forensic will determine where it came from.

---

**Sent:** 05/08/2011 15:46:05

**To:** [REDACTED]; [REDACTED]

**Subject:** RE: Draft news release re Tottenham shooting – Urgent

Message

No that text came out and is being kept out after concerns by investigators. I admit it would have been nicer to have it in there.

---

**Sent:** 05/08/2011 16:32:28

**To:** Rachel Cerfontyne; Simon Cousins; Colin Sparrow

**CC:** [REDACTED]

**Subject:** FW: Proposed MPS lines

Message

I can't see any issue with the following answers the MPS press office wish to give out in response to questions they are getting - can you let me know if you are content?

Thanks

**From:** [REDACTED]@met.pnn.police.uk [mailto:[REDACTED]@met.pnn.police.uk]

**Sent:** Friday, August 05, 2011 4:22 PM

**To:** [REDACTED]

**Subject:** Proposed MPS lines

As discussed, please see our lines to answer questions around matters falling outside of the IPCC investigation. Please let me know if you are happy with the content.

**IF ASKED: status of officer taken to hospital?**

The CO19 officer has been discharged from hospital and is recovering at home. Not prepared to discuss further.

**IF ASKED: Age of officer?**

NPTD any detail which may identify the officer.

**IF ASKED: officers involved still on firearms duties?**

In accordance with post incident procedures the CO19 officers involved are not currently performing an operational role.

**IF ASKED: re. purpose of the operation?**

Trident officers, with support from armed CO19 officers, were conducting a proactive operation into suspected firearms offences. NPTDF.

**IF ASKED: There have been no arrests in connection with the Trident investigation.**

In addition, I would also be grateful if you could remind media of the need to be conscious of the potential for inflaming community tensions by running unattributed / uncorroborated "eye witness" statements. While they obviously have the freedom to report what is said to them they also have a responsibility. I am referring particularly to this quote in the Evening Standard:

However, a 20-year-old witness, who works nearby but did not want to be named, said: "I was coming home from work when I saw it all happening in front of my eyes.

"I came around the corner and saw about six unmarked police cars cornering a people carrier near a bus stop.

"I heard the police shout something like 'Don't move' and I saw them drag the driver out of the car. I don't know if they dragged the other guy out in the passenger seat. He was the one who got shot - the passenger.

"About three or four police officers had both men pinned on the ground at gunpoint. They were really big guns and then I heard four loud shots. The police shot him on the floor."

Many thanks,

[REDACTED]

[REDACTED]

[REDACTED] - Specialist Crime Press Desk  
Directorate of Public Affairs

MetPhone [REDACTED] Telephone +44 (0) 20 7230 [REDACTED]  
Address Metropolitan Police Service, New Scotland Yard, Broadway, London, SW1H 0BG

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Rachel Cerfontyne  
Sent: 05/08/2011 16:37:46  
To: [REDACTED]; Simon Cousins; Colin Sparrow  
CC: [REDACTED]  
Subject: RE: Proposed MPS lines

Message  
[I am content.](#)  
Rachel

---

[REDACTED]@met.pnn.police.uk  
Sent: 05/08/2011 19:07:20  
To: [REDACTED]  
Subject: Fatal police shooting - reassurance lines

[REDACTED]

Please see the below statement below for issue to our partners and locally community. Doesn't touch on your investigation so should be no problems, let me know if you think differently.

Regards,

[REDACTED]

---

From: [REDACTED]  
Sent: 05 August 2011 18:22  
To: [REDACTED] - DPA  
Cc: [REDACTED]  
Subject: Fatal police shooting - reassurance lines

[REDACTED]

This statement is for issue to partners and to the local community generally, also via local press.

"We want to reassure you all that we remain committed to working closely with the community and our partners to ensure that local community policing continues, in response to local concerns.

"Our links with the community are our strength and we will continue to listen and respond."

Many thanks for your help,  
[REDACTED]

---

Cerfontyne

**Sent:** Friday, August 05, 2011 7:18 PM

**To:** Colin Sparrow

**Cc:** Simon Cousins; Deborah Glass; [REDACTED]

**Subject:** RE: Ballistics update - Ferry Lane

All,

To confirm my decision following my discussions with you all. We will not publish this information at this stage, for the following reasons:

- Our preference for the officers to provide their statements as planned over the weekend, without being aware of this
- The unpredictability of the community impact of this information, and our knowledge that a number of community events are taking place this weekend, where it is already considered that tensions and anti police feeling will be high
- Our inability to context the information, so it would only be partial and we could not control the interpretation or speculation, the PM result, total number of shots discharged and further forensic analysis will enable us to provide a fuller and more comprehensive account

It is my strong wish that we issue this information in a controlled and managed way, however I recognise the significant risk of a leak, so we do need to be prepared for this and be ready to deal with it. I will be around all weekend and will take my mobiles with me if I go out.

*Rachel*

Hi Both, just to let you know that I will deal with any press enquiries etc in relation to this over the weekend.

*Rachel*

Rachel,

Draft if asked line as a potential version for use if there is any leak re the ballistics result over the weekend - please copy in [REDACTED] to any response as [REDACTED] this weekend.

STRICTLY IF ASKED: Ballistics tests have revealed that the bullet lodged in the police radio was a MPS round. Further tests are being conducted to establish whether the non-police issue handgun was fired. We await further forensic analysis to enable us to have a fuller and more comprehensive account of what shots were discharged, the sequence of events and what exactly happened. In the meantime we would request people are patient while we seek to find answers to the questions raised by this incident. We would repeat our request for anyone who witnessed the incident to contact the IPCC as a matter of urgency.

Regards  
[REDACTED]

---

6 August 2011

**From:** Rachel Cerfontyne

**To:** [REDACTED]

**Sent:** 06/08/2011 23:38:21

**CC:** Simon Cousins; Deborah Glass

**Subject:** urgent press relase Mark Duggan

[REDACTED] to go out immediately, including on twitter and copied to Met.

I understand the distress that the shooting of Mark Duggan has caused to his family and in the community and that people need answers about what happened to him. This case was referred to the IPCC immediately, we declared it as an independent investigation and sent our investigators straight to the scene, where they took control and remained until late Friday

night, supervising the forensic examinations. An independent investigation means that all aspects are carried out by IPCC investigators.

We are in close contact with the family and today supported 14 family members and friends in viewing and formally indentifying Mark Duggan's body. We have been in telephone contact with close family tonight and have further meetings with them tomorrow.

I have tonight spoken to community representatives and hope to meet with them and others as early as possible. I remain in frequent contact with David Lammy, the local MP.

We are still gathering evidence and will release further details about our progress with the investigation as soon as we can. Again I urge anyone who witnessed the incident to contact us in confidence on 0800-096-9079 or e mail [ferrylaneshooting@ipcc.gov.uk](mailto:ferrylaneshooting@ipcc.gov.uk)

Rachel

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**Issue Date:** 06/08/2011

## **IPCC statement on fatal shooting of Mark Duggan**

### **Statement from IPCC Commissioner Rachel Cerfontyne**

"I understand the distress that the shooting of Mark Duggan has caused to his family and in the community and that people need answers about what happened to him.

"This case was referred to the IPCC immediately and we declared it an independent investigation and sent our investigators straight to the scene in Tottenham, where they took control and remained until late Friday night, supervising the forensic examinations. An independent investigation means that all aspects are carried out by IPCC investigators.

"We are in close contact with Mark Duggan's family and today supported 14 family members and friends in viewing and formally indentifying Mr Duggan's body. We have been in telephone contact with close family tonight and have further meetings with them tomorrow.

"I have tonight spoken to community representatives and hope to meet with them and others as early as possible. I remain in frequent contact with David Lammy, the local MP.

"We are still gathering evidence and will release further details about our progress with the investigation as soon as we can. Again I urge anyone who witnessed the incident to contact us in confidence on 0800 096 9079 or e mail [ferrylaneshooting@ipcc.gov.uk](mailto:ferrylaneshooting@ipcc.gov.uk)"

- ENDS -

For further information please contact IPCC duty press officer David Nicholson on 07717 851 157.

Issued by David Nicholson (IPCC Press Office) on 06/08/2011 23:55:40

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7 August 2011

**From:** [REDACTED]@ipcc.gsi.gov.uk [mailto:[REDACTED]@ipcc.gsi.gov.uk]

**Sent:** Sunday, August 07, 2011 12:00 AM

**Subject:** IPCC statement on fatal shooting of Mark Duggan

All

We are sending this out in the next few minutes.

Regards  
[REDACTED]

FOR OFFER: The Metropolitan Police Service has made public safety the top priority as its officers continue to deal with significant disorder in and around Tottenham High Road.

Officers have condemned those involved in violence in the area since approximately 20.20hrs on Saturday, 6 August.

Commander Stephen Watson said: "These are very distressing scenes for Londoners in general and the local community in particular.

"It's important we emphasise that the safety of the public is of paramount importance to us.

"Our intention at this time is to bring things to as swift a conclusion as we can. Our absolute aim is to restore normality."

He added: "We have deployed a significant number of police officers to the scene. Our staff are very well trained and we are exercising contingency plans which are well rehearsed."

Protestors gathered outside Tottenham police station at around 17.30hrs, however the demonstration remained trouble-free until two police cars were attacked in the High Road, at the junction with Forster Road, at 20.20hrs.

A number of bottles were thrown at these two cars - one was set alight and the second was pushed into the middle of the High Road. It was subsequently also set slight.

The officers were not in the vehicles and were unhurt.

A bus and a small number of buildings in the area were also later set alight.

Public order-trained officers, including some from the Territorial Support Group, have been deployed in the High Road to disperse the crowd. They have been subjected to bottles, petrol bombs and other missiles being thrown at them. Eight officers have been injured during tonight's disturbances - one has been taken to hospital for treatment while the other seven are being assessed by medics.

Commander Watson added: "We did not have warnings that we were going to see the kind of disorder being witnessed tonight.

"We are aware of raised tensions in the community, which are understandable following the tragic death of Mark Duggan.

"What we experienced earlier on yesterday evening was a peaceful protest outside Tottenham police station - there was no indication it would deteriorate in this way.

"For those who involved themselves in this level of violence, there is no excuse."

Commander Watson said those involved in the disorder could expect to be brought to justice.

"We are in a position to capture evidence of people committing offences and we will make arrests in the fullness of time. But arrests for these offences are secondary to preventing harm to the public.

"We will seek to bring these offenders to justice but only after we have established normality and peacefulness, and given breathing space to local residents who must be very troubled by what is going on."

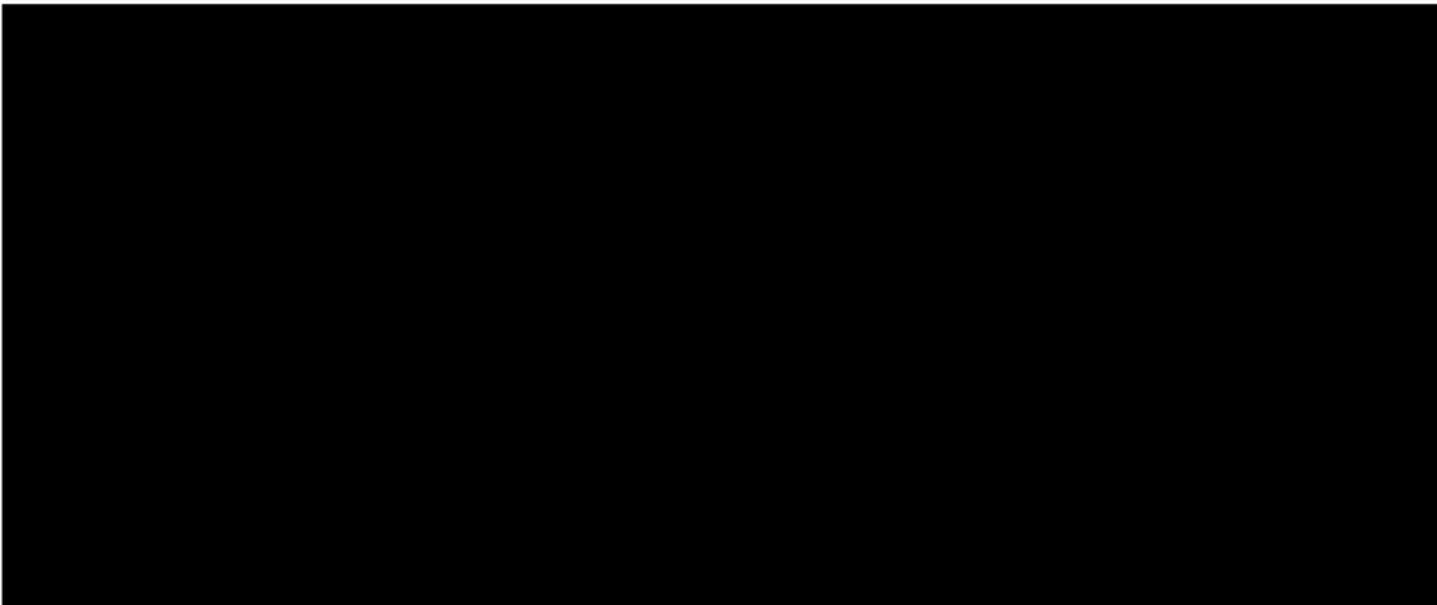
██████████  
**Press Officer - Press Bureau**  
**Metropolitan Police Service**

Met Phone ██████████ | Telephone 020 7230 ██████████ email ██████████@met.police.uk

██████████ thanks. I have spoken with ██████████. I will not do any interviews today, but am prepared to read statement to camera, have discussed with Deborah. Will try to meet with family today, David Lammy if possible and keep in contact with community reps.

Rachel

---



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**From:** [REDACTED]  
**Sent:** Sunday, August 07, 2011 5:51 AM  
**To:** Rachel Cerfontyne  
**Cc:** Mike Benbow  
**Subject:** Tottenham

---

Dear Rachel,

I have just been called by BBC 5Live saying Ms Duggan is claiming the police didn't tell her about the death but she found out from the media. I declined to comment.

The BBC wanted to know when we first contacted the family and I said I did not know, but we had arranged and were with the family during Saturday for viewing and ID of Mr Duggan.

The BBC asked if we would go on 5Live breakfast show to explain about our meetings with the family re last night's statement and I declined saying not at this stage.

My strong advice at this stage is not to do interviews unless something happens. We would be drawn into questions about what the police may or may not have done re the family. We would also be asked about the riot and its causes. While I can decline to comment on that as not appropriate, for you to do so to a number of questions during an interview would not look good.

Also, the more we get bounced into saying the more chance there is of us handling this in a way that could come back to bite us later.

We clearly need to engage with community concerns but we have to ensure that is with and through legitimate community leaders, not respond to violence and criminality.

The MPS was clearly working on the IPCC at different levels last night - you; Simon; me from the MOS press bureau; and Moir from [REDACTED] - Moir rang Mike who called me.

Regards,

[REDACTED]

---

---

**From:** [REDACTED] <[REDACTED]@ipcc.gsi.gov.uk>  
**Sent:** 07 August 2011 09:57  
**To:** Rachel Cerfontyne <rachel.cerfontyne@ipcc.gsi.gov.uk>  
**Cc:** Mike Benbow <mike.benbow@ipcc.gsi.gov.uk>; Simon Cousins <simon.cousins@ipcc.gsi.gov.uk>  
**Subject:** RE: Tottenham

Dear Rachel,

If we are not doing any interviews then it would be best not to do anything, including reading to camera or reading for radio.

[REDACTED]

---

Charlotte [REDACTED]

**Sent:** 07/08/2011 10:36:29

**To:** Rachel.Cerfontyne; Deborah Glass; Simon Cousins

**CC:** [REDACTED]

**Subject:** weekend events

Message

Hello all,

Just to let you know that given the events of last week and this weekend I am going to head in to the office later on today to do some reading in and checking through where we are press wise in current circs.

I have spoken to both [REDACTED] and [REDACTED] and at this stage [REDACTED] is going to continue to do on call but I am also around as back up.

My work phone is not happy at the moment so the best number for me is 07904 [REDACTED] [REDACTED]

Rachel - I understand you are at a community meeting today - if you want to discuss media issues after please call no doubt will speak to you later in any event.

Charlotte

---

Mike Benbow

**Sent:** 07/08/2011 10:40:14

**To:** [REDACTED] Rachel Cerfontyne

**CC:** Simon Cousins

**Subject:** RE: Tottenham

Message

Thanks [REDACTED] have tried not to bother you. Rachel will need to do something today. Unavoidable as she is meeting family community leaders and mp. She will just reiterate whats been said and say what we are doing. Have spoken to [REDACTED] about having someone in London to be on the ground supporting but this is less needed now. Important is that she has the FLms and a good briefing.

mike

Sent from my Windows® phone.

---

[REDACTED]

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Nicholas Long  
**Sent:** 07/08/2011 11:48:38  
**To:** [REDACTED]  
**CC:** Rachel Cerfontyne  
**Subject:** FW: IPCC statement on fatal shooting of Mark Duggan

Message

[REDACTED]

Do not want to obstruct today's efforts but I offer (I hope) a few helpful observations:

- the NR below was really timely and addressing the issues in an appropriate way; the criticism that has been directed at the government, the Mayor and MPS for lack of response has been avoided in respect of the IPCC.
- that said, I noted David Lammy in his statement to camera this morning appeared to be critical of the IPCC in our initial dealings with the family, claiming there was a delay. I would suggest that requires addressing.
- the substantive IPCC NR takes the MPS account without adequate qualification. If I were a family member or a member of the public critical of the IPCC I would be asking where was our independence (if we accept the word of the MPS without question)? The community view is that the shooting amounts to a police assassination. Do we need to state the type of police firearm deployed?

Good luck today.

Nicholas

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Mike Benbow  
**Sent:** 07/08/2011 13:10:28  
**To:** [REDACTED] Rachel Cerfontyne; Simon Cousins  
**CC:** Charlotte Phillips; [REDACTED]  
**Subject:** RE: IPCC statement on fatal shooting of Mark Duggan

Message

Thanks [REDACTED] happy with this. We cannot say anything re the bullets yet. Officers are still providing accounts and need to complete this. Also we need to be able to say more about the weapon at the scene.  
mike

Sent from my Windows® phone.

---

**From:** Colin Sparrow  
**Sent:** 07 August 2011 14:02  
**To:** Simon Cousins  
**Subject:** FW: IPCC statement on fatal shooting of Mark Duggan

---

**From:** [REDACTED]  
**Sent:** 07 August 2011 13:34  
**To:** Colin Sparrow; [REDACTED]  
**Cc:** Charlotte Phillips  
**Subject:** FW: IPCC statement on fatal shooting of Mark Duggan

Hi Colin and [REDACTED]  
I think Simon might be with Rachel in Tottenham. Can you shed any light on the questions from [REDACTED] about when we first made contact with the family and second why they didn't see the body until Saturday.  
Regards,

[REDACTED]

---

Simon Cousins

**Sent:** 07/08/2011 14:03:02

**To:** [REDACTED]

**Subject:** FW: IPCC statement on fatal shooting of Mark Duggan

Message

I not with Rachel. I am at HH. Rachel will be finishing at Tottenham shortly and then going to a meeting with the family. Give me a ring if you wish.

Simon Cousins

Senior Investigator,

Independent Police Complaints Commission,

London and South East Region,

90, High Holborn,

London WC1V 6BH

Tel:- 0207 166 3110

Fax:-0207 166 3410

E-mail:-simon.cousins@ipcc.gsi.gov.uk

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[REDACTED]

**Sent:** Sunday, August 07, 2011 2:52 PM

**To:** Rachel Cerfontyne; Simon Cousins; Mike Benbow; Colin Sparrow

**Cc:** Charlotte Phillips; [REDACTED]

**Subject:** Information given to the media - URGENT

**Importance:** High

Dear all,

I have taken a call from [REDACTED]

[REDACTED]

I spoke about the forensic tests being done outside of the IPCC by forensic experts and we hope the results will be with us asap but this is outside our control. I deliberately didn't deal with the specific point.

Mike Benbow emailed earlier about the statement I was suggesting with key messages and he reiterated the point about the officer interviews today so not confirming the bullet today. Whatever the media have if we do not verify then we can sustain that until after the officer interviews take place - that is justification for us not putting it into the public domain.

In view of the high-level MPS pressure yesterday I think this leak of sensitive information does perhaps put last night's pressure into some perspective. If we raise this lak with the MPS we should avoid naming the journalist or media organisation that disclosed the informaion to us.

Regards,

[REDACTED]

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[REDACTED]

**Sent:** Sunday, August 07, 2011 3:35 PM

**To:** Rachel Cerfontyne; Simon Cousins; Mike Benbow; Colin Sparrow

**Cc:** Charlotte Phillips; [REDACTED]

**Subject:** RE: Information given to the media - URGENT

Dear all,

I have taken the opportunity this afternoon to check Twitter and the biggest trending thread is still #Tottenham. Interestingly, there still seems to be little criticism of us.

Regards,

[REDACTED]

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Charlotte Phillips

**Sent:** 07/08/2011 16:24:28

**To:** [REDACTED]

**Subject:** RE: Re call logged

Message

Of course can you send me number? ta

---

**From:** [REDACTED]  
**Sent:** Sunday, August 07, 2011 4:22 PM  
**To:** Charlotte Phillips  
**Subject:** Re call logged

Hi Charlotte,  
I've just logged a phone call from [REDACTED] - I guess he might be chasing up [REDACTED] emailed questions from earlier. [REDACTED]

---

Charlotte Phillips  
**Sent:** 07/08/2011 16:28:04  
**To:** [REDACTED]; Rachel Cerfontyne; Simon Cousins; Mike Benbow; Colin Sparrow  
**CC:** [REDACTED]  
**Subject:** RE: Information given to the media - URGENT

Message

All just fyi I am in the office and just about read in/ up to speed. [REDACTED] - the on call phone is now going to me to give you some respite.

Thanks  
[REDACTED]

---

Mike Benbow  
**Sent:** 07/08/2011 16:29:40  
**To:** [REDACTED]  
**Subject:** RE: Information given to the media - URGENT

Message

Many thanks [REDACTED] Lets hope tonite will be a quiet one. Family now represented by bindmans

Sent from my Windows® phone.

---

[REDACTED]  
**Sent:** 07/08/2011 19:01:15  
**To:** [REDACTED]  
**Subject:** IPCC statement on independent investigation in to death of Mark Duggan in Tottenham

Message

**Issue Date:** 07/08/2011

### **IPCC statement on independent investigation in to death of Mark Duggan in Tottenham**

Statement from IPCC Commissioner Rachel Cerfontyne

"I have spent most of today in Tottenham meeting with members of the community and I have just come from a meeting with members of Mark Duggan's family.

The investigation in to the circumstances of Mark Duggan's death must remain my priority. It is important however that I address some of the misinformation circling around – much of which is unhelpful, and some of which is inflammatory.

Mark Duggan's family and the community in Tottenham need answers about what happened to him – and we will investigate independently, thoroughly and robustly so that we can give them answers. IPCC investigators were sent to the scene immediately. A number of exhibits including a non police firearm

found at the scene and MPS radio have been sent for forensic testing. Yesterday we supported 14 members of Mark Duggan's family and friends whilst they went through the difficult task of viewing and formally identifying Mr Duggan's body.

The investigation is, and will remain my priority. As an IPCC Commissioner I cannot ever have worked for the police and am entirely independent of them. My role is to oversee the investigation – which must also support the family, and address the concerns expressed by the community. To help me I have established a community reference group to ensure I am sensitive and responsive to those concerns.

I know there are concerns that we have not provided enough support to the family in the first days – and I am very sorry if anyone should feel that. Our investigators in fact made contact with the family on Friday, met them yesterday and I have met them today. I have spoken to Mark's mother today who told me she did not want to meet yet but would do so in the coming days. Over the coming hours we will be interviewing key witnesses including firearms officers who attended the scene as well as independent witnesses. Whilst the investigation is at such a critical stage I cannot give out further bits of information until we have proven what is fact and what is rumour. There are however a number of things I would like to address.

Speculation that Mark Duggan was 'assassinated' in an execution style involving a number of shots to the head are categorically untrue. Following the formal identification of the body Mr Duggan's family know that this is not the case and I would ask anyone reporting this to be aware of its inaccuracy and its inflammatory nature.

***The IPCC is investigating not only the actions of the officer firing the shots but also the planning, decision making and implementation of the police operation. Our lines of enquiry include the bullets fired and any firearms used and recovered.***

***I remain in touch with Mr Duggan's family and with community leaders with whom I met today and I join them in appealing for calm. The distress that Mr Duggan's family are in the midst of is understandable but the violence and disorder we have witnessed over the last 24 hours can never be acceptable.***

***Once again I would urge anyone who witnessed the incident to contact us in confidence on 0800 096 9079 or e mail [ferrylaneshooting@ipcc.gov.uk](mailto:ferrylaneshooting@ipcc.gov.uk)***

*Issued by Charlotte Phillips (IPCC Press Office) on 07/08/2011 19:01:15*

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Charlotte Phillips

**Sent:** 07/08/2011 19:03:56

**To:** \_All\_Commissioners; \_All\_Directors; \_Senior Investigators Local; \_Directorate of Business services; \_Telephone Enquiry Agent; \_commission\_secretariat; \_London and SE Commissioners and Director; \_LSE Casework

**BCC:** [REDACTED]@ipcc.gsi.gov.uk

**Subject:** Statement sent out this evening

Message

Rachel also read the statement to camera.

Statement from IPCC Commissioner Rachel Cerfontyne

"I have spent most of today in Tottenham, meeting with members of the community, and I have just come from a meeting with members of Mark Duggan's family.

The investigation into the circumstances of Mark Duggan's death must remain my priority. It is important however that I address some of the misinformation circling around - much of which is unhelpful, and some of which is inflammatory. Mark Duggan's family and the community in Tottenham need answers about what happened to him - and we will investigate independently, thoroughly and robustly so that we can give them answers. IPCC investigators were sent to the scene immediately. A number of exhibits including a non police firearm found at the scene and MPS radio have been sent for forensic testing. Yesterday we supported 14 members of Mark Duggan's family and friends whilst they went through the difficult task of viewing and formally identifying Mr Duggan's body.

The investigation is, and will remain my priority. As an IPCC Commissioner I cannot ever have worked for the police and am entirely independent of them. My role is to oversee the investigation - which must also support the family, and address the concerns expressed by the community. To help me I have established a community reference group to ensure I am sensitive and responsive to them.

I know there are concerns that we have not provided enough support to the family in the first days - and I am very sorry if anyone should feel that. Our investigators in fact made contact with the family on Friday, met them yesterday and I have met them today. I have spoken to Mark's mother today who told me she did not want to meet yet but would do so in the coming days.

We are interviewing key witnesses although whilst the investigation is at such a critical stage I cannot give out

further bits of information until we have proven what is fact and what is rumour. There are however a number of things I would like to address.

Speculation that Mark Duggan was 'assassinated' in an execution style involving a number of shots to the head are categorically untrue. Following the formal identification of the body Mr Duggan's family know that this is not the case and I would ask anyone reporting this to be aware of its inaccuracy and its inflammatory nature.

The IPCC is investigating not only the actions of the officer firing the shots but also the planning, decision making and implementation of the police operation. Our lines of enquiry include the bullets fired and any firearms used and recovered.

I remain in touch with Mr Duggan's family and with community leaders with whom I met today and I join them in appealing for calm. The violence and disorder we have witnessed over the last 24 hours can never be acceptable. Once again I would urge anyone who witnessed the incident to contact us in confidence on 0800 096 9079 or e mail [ferrylaneshooting@ipcc.gov.uk](mailto:ferrylaneshooting@ipcc.gov.uk)

**Head of News**  
**Independent Police Complaints Commission**  
90 High Holborn  
London  
WC1V 6BH  
020 7166 3932

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Charlotte Phillips  
**Sent:** 07/08/2011 19:46:46  
**To:** Rachel Cerfontyne; Deborah Glass; Simon Cousins; Colin Sparrow  
**CC:** [REDACTED]  
**Subject:** Sunday evening brain dump

Message

Hello,

I thought it might be helpful to be thinking about the following for tomorrow;

- 1) there still appears to be a number of concerns about our contact with the family. The timing of this and the content. I know we have issued a statement already explaining that we spoke on Friday but I was wondering if perhaps in further statements we might provide even more info in terms of a timeline?
- 2) There appears to be some heavy briefing that the riots are because there was no information provided to the family - by us or the police. I would like us to be in a position to explain any contact with the family over Friday/Saturday in this context. Also I would like whoever meets with senior MPS tomorrow to explain any possible blame game is unhelpful to a) community tensions and b) the investigation

3) the bullet/ballistics issues. The longer the information is 'there' and not dealt with the more it risks being highly inflammatory and outside of our control. I think we need to think careful about managing this piece of information, taking in to account community concerns and likely reprisals. There needs to be some thought/forward planning on how this is best dealt with. I would suggest sooner rather than later.

4) I know the family have asked Rachel that we do not explain where the shots were/how Mark died - but I assume that this information will be made public on Tuesday in any event? Are we going to wait until then? Will see what the morning's coverage brings. Hope everyone gets a restful night where it is much needed.  
Charlotte

**Head of News**  
**Independent Police Complaints Commission**  
90 High Holborn  
London  
WC1V 6BH  
020 7166 3932

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Charlotte Phillips  
**Sent:** 07/08/2011 20:55:25  
**To:** [REDACTED]  
**Subject:** line in response to Guardian

Message

[REDACTED] I would be really grateful if you could put this line on the website (do not mention the Guardian!) just add as an 'additional line on death of Mark Duggan' - is that ok? Possibly also tweet too?  
*We await further forensic analysis to enable us to have a fuller and more comprehensive account of what shots were discharged, the sequence of events and what exactly happened. In the meantime we would request people are patient while we seek to find answers to the questions raised by this incident*

---

Charlotte Phillips  
**Sent:** 07/08/2011 21:09:30  
**To:** Charlotte Phillips; Rachel Cerfontyne; Deborah Glass; Simon Cousins; Colin Sparrow  
**CC:** [REDACTED]  
**Subject:** RE: Sunday evening brain dump

Message

To follow up - have now spoken to some of you about the Guardian article about th MPS bullet - have issued line below - we need to address this in the morning.

*We await further forensic analysis to enable us to have a fuller and more comprehensive account of what shots were discharged, the sequence of events and what exactly happened. In the meantime we would request people are patient while we seek to find answers to the questions raised by this incident.*

Also I have responded to The Times who have asked if it was a replica. I spoke to [REDACTED] and have guided them that if they wrote this it would be inaccurate.  
Charlotte

---

8 August 2011

Charlotte Phillips  
**Sent:** 08/08/2011 10:32:56  
**To:** Charlotte Phillips; Rachel Cerfontyne; Deborah Glass; Simon Cousins; Colin Sparrow  
**CC:** [REDACTED]  
**Subject:** RE: Sunday evening brain dump

Message

As highlighted last night there is an increase in questions and pressure around our contact with family. I have spoken to both Deborah and Simon and am keen we get some facts out there asap on this matter. I was initially waiting until we had ballistics information but think it would be unwise to wait for this at this stage.

[REDACTED] is in the middle of sitting down with both [REDACTED] and [REDACTED] and pulling together all the facts so that we are in a position to issue them.

I will speak to Rachel and Deborah after their meeting with the MPS (they have just gone into).

I would like this to go out asap. We cannot afford to be vague or hold back on this information.

Charlotte

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11 August 2011

Charlotte Phillips

**Sent:** 11/08/2011 18:31:20

**To:** \_All\_Commissioners; \_All\_Directors; \_LSE Casework; \_Directorate of Business services; \_Telephone Enquiry Agent; Richard Omotosho; Karen Roche; Colin Sparrow; Simon Cousins

**Subject:** FW: IPCC appeals for witnesses one week after the death of Mark Duggan in Tottenham

Message

sent out this evening

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**From:** Charlotte Phillips

**Sent:** Thursday, August 11, 2011 6:13 PM

**To:** Charlotte Phillips

**Subject:** IPCC appeals for witnesses one week after the death of Mark Duggan in Tottenham

**Issue Date:** 11/08/2011

### **IPCC appeals for witnesses one week after the death of Mark Duggan in Tottenham**

Investigators from the IPCC are this evening appealing for witnesses following the death of Mark Duggan last Thursday 4th August 2011 at approximately 6.15pm in Ferry Lane, Tottenham, North London.

It has been established that at approximately 6.15pm on Thursday 4 August 2011, officers from the Metropolitan Police Service's Operation Trident and SCD 11 accompanied by officers from the Met's Specialist Firearms Command (CO19), stopped a metallic Toyota Estima people carrier minicab in Ferry Lane, close to Tottenham Hale tube station in Tottenham to carry out an arrest.

Mark Duggan was a passenger in the minicab. What happened next is subject to an independent investigation. Two shots were fired by one CO19 firearms officer. Paramedics from London Ambulance Service (LAS) attended along with medics from the Helicopter Emergency Medical Service (HEMS) but Mr Duggan was pronounced dead at the scene at 6.41pm.

IPCC investigators will be talking to people who live and work in the area and in particular will be speaking to people who use the area's transport links – either from Tottenham Hale station or via the many bus routes that serve the area. Given the time of day and the number of people travelling to and from work IPCC investigators are keen to speak to anyone who may have seen or heard anything that may assist them in their investigation.

In order to try and speak to as many witnesses as possible IPCC investigators will be stopping and talking to commuters, handing out information leaflets and putting up witness boards and posters.

In addition IPCC investigators are carrying out a full CCTV trawl of the area, as well as CCTV from buses in the area at the time. Other materials that will be examined are the recordings of radio transmissions from both police and London Ambulance Service, including 999 calls with a view to tracing further witnesses.

IPCC Commissioner Rachel Cerfontyne said "It is one week since Mark Duggan died on Ferry Lane. It is a busy road and there is a busy tube and train station just minutes away. I want to appeal directly to anyone who saw or heard anything that may assist us with our investigation - or if you know anyone who has any information and has yet to come forward and speak to us, please urge them to do so. The more information that our investigators have the better



picture we will be able to build in to the circumstances of Mark Duggan's death. As an IPCC Commissioner I cannot ever have worked for the police and am entirely independent of them. My role is to oversee the investigation – which must also support the family, and address the concerns expressed by the community. To help me I have established a community reference group to ensure I am sensitive and responsive to them."

The shooting took place on Ferry Lane, close to Tottenham Hale tube station, and anyone who witnessed the incident to contact us in confidence on 0800 096 9079 or e mail  
ferrylaneshooting@ipcc.gsi.gov.uk  
Other information relating to the investigation

A non-police issue handgun was recovered from the scene.  
A post mortem examination concluded that Mr Duggan was killed by a single gun shot wound to the chest. He also received a second gunshot wound to his right bicep.

The IPCC commissioned tests by the Forensic Science Service (FSS) who have so far confirmed that:

- The bullet lodged in the MPS radio is a "jacketed round". This is a police issue bullet and, whilst it is still subject to DNA analysis, it is consistent with having been fired from an MPS Heckler and Koch MP5.
- The firearm found at the scene was a converted BBM 'Bruni' self loading pistol. This is not a replica; the scientist considers it to be a firearm for the purposes of the Firearms Act and a prohibited weapon and is therefore illegal.
- The handgun was found to have a "bulleted cartridge" in the magazine, which is being subject to further tests.
  - At this stage there is no evidence that the handgun found at the scene was fired during the incident. The FSS has told the IPCC that it may not be possible to say for certain whether the handgun was fired, however further tests are being carried out in an attempt to establish this.
  - The officer whose radio was hit was taken to Homerton Hospital where he was examined and discharged later that night.
  - The minicab driver was not physically injured, but was badly shaken by what he saw. His account along with that of the officers is being examined along with the emerging forensic evidence.

*Issued by Charlotte Phillips, IPCC Press Office 0207 166 3932*

*Issued by Charlotte Phillips (IPCC Press Office) on 11/08/2011 18:13:21*

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**From:** Charlotte Phillips  
**Sent:** 11/08/2011 18:32:36  
**To:** \_All\_Commissioners; \_All\_Directors; \_LSE Casework; \_Directorate of Business services; \_Telephone Enquiry Agent; Richard Omotosho; Karen Roche; Colin Sparrow; Simon Cousins  
**Subject:** FW: NON ATTRIBUTABLE; Witness appeal from Ken Hines, member of the Mark Duggan investigation community reference group

Message

sent out this evening on behalf of Mark Duggan CRG member, Ken Hines

**From:** Charlotte Phillips  
**Sent:** Thursday, August 11, 2011 6:29 PM  
**To:** Charlotte Phillips  
**Subject:** NON ATTRIBUTABLE; Witness appeal from Ken Hines, member of the Mark Duggan investigation community reference group

**Issue Date:** 11/08/2011

**NON ATTRIBUTABLE; Witness appeal from Ken Hines, member of the Mark Duggan investigation community reference group**

NON ATTRIBUTABLE to the IPCC issued on behalf of Ken Hines, member of the Mark Duggan investigation community reference group

The community has joined together to seek justice for the Duggan family. I would appeal to any person who may have been on Ferry Lane on Thursday 4th August 2011 at approx 6.15pm. If you were driving a car or on a bus, walking to and from Tottenham Hale station or maybe looking out of a window overlooking the scene - please come forward with any information, no matter how insignificant you think it may be.

If you are concerned about coming forward we are available to assist you or help you get the support you need so that the Duggan family can have justice. I can guarantee that any information that is given will be treated in the strictest of confidence. You can ring 0800 096 9079 or e mail **ferrylaneshooting@ipcc.gsi.gov.uk** or go to my website **www.stopandsearchgroup.co.uk**

The community needs your support in the healing process and I would like to remind everyone it is unacceptable to take matters in to your own hands and further damage our community. I would ask people to remain calm in these difficult times.

Issued by Charlotte Phillips (IPCC Press Office) on 11/08/2011 18:28:48

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12 August 2011

Amanda Kelly

**Sent:** 12/08/2011 13:44:04

**To:** [REDACTED]

**Subject:** Response to enquiry

Message

[REDACTED]  
As per my voicemail, we have just put this out to [REDACTED] and the other you spoke to last Thursday evening - except PA.

Happy to discuss on Monday.

Analysis of media coverage and queries raised on Twitter have alerted to us to the possibility that we may have inadvertently given misleading information to journalists when responding to very early media queries following the shooting of Mark Duggan by MPS officers on the evening of 4th August.

The IPCC's first statement, which was issued at 22.49 on 4th August, makes no reference to shots fired at police and our subsequent statements have set out the sequence of events based on the emerging evidence. However, having reviewed the information the IPCC received and gave out during the very early hours of the unfolding incident, before any documentation had been received, it seems possible that we may have verbally led journalists to believe that shots were exchanged as this was consistent with early information we received that an officer had been shot and taken to hospital.

Any reference to an exchange of shots was not correct and did not feature in any of our formal statements, although an officer was taken to hospital after the incident.

**Amanda Kelly**

**Director of Business Services**

Independent [Police Complaints Commission](#)

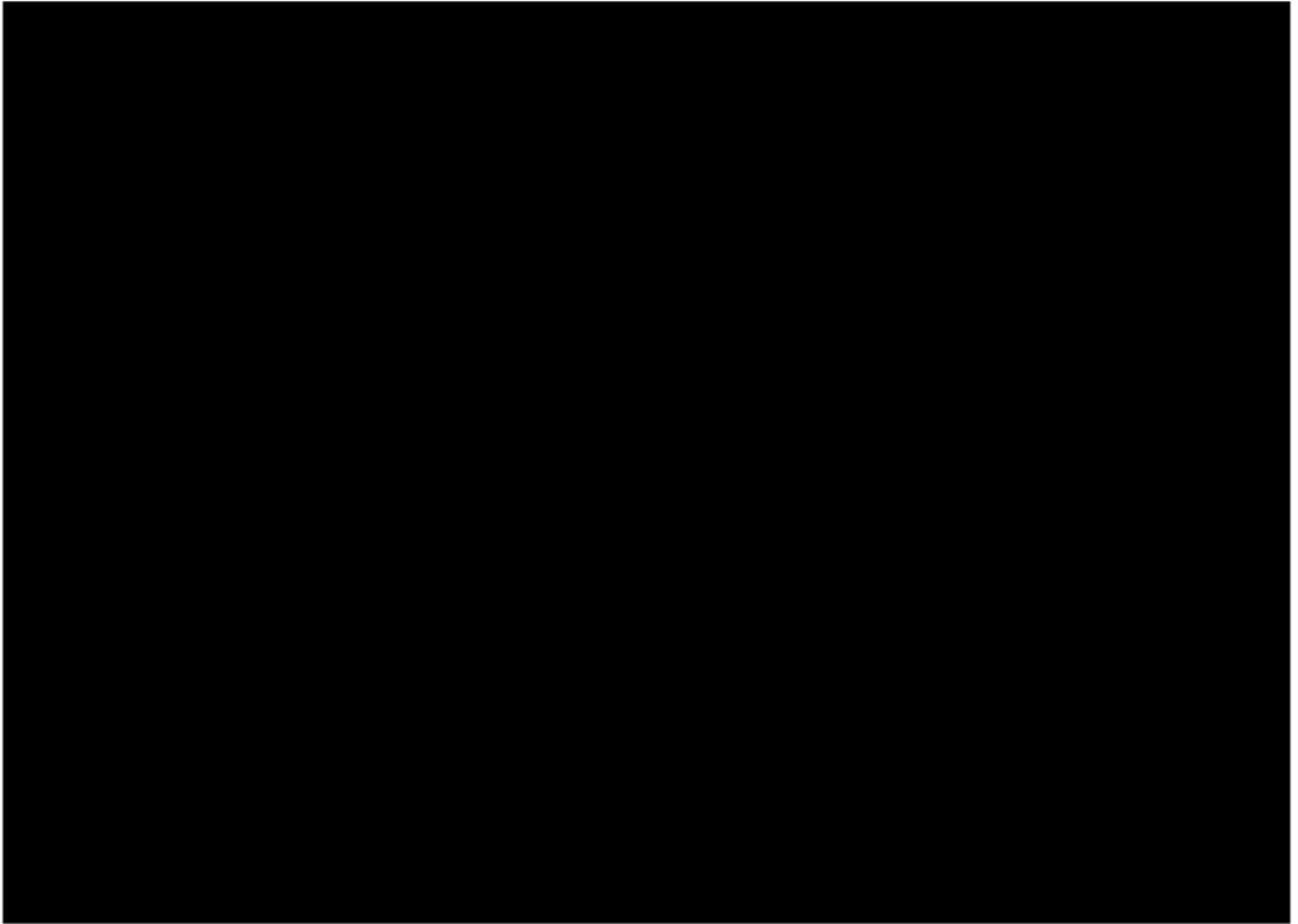
90 High Holborn

London WC1V 6BH

Telephone: +44 (0)20 7166 3039

[amanda.kelly@ipcc.gsi.gov.uk](mailto:amanda.kelly@ipcc.gsi.gov.uk)

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## Annex 1 – ‘everything.doc’ – page 18

The IPCC is aware of various media reports suggesting that we have not had adequate contact with Mr Duggan’s family since his death. The following information sets out what contact the IPCC has had to date:

The MPS DPS called the IPCC on call Senior Investigator at 7.20pm on Thursday 4 August to inform him of a fatal police shooting. IPCC investigators were deployed and the first reached the scene at approximately 9pm.

At 11pm on Thursday 4 August, an IPCC deputy senior investigator spoke to a Metropolitan Police Officer (Detail) to get a handover briefing based on information currently available. He was told that an MPS Family Liaison Officer had been in touch with Mr Duggan’s next of kin, introduced themselves and explained who the IPCC and that we would be in touch the next day.

The next morning, the IPCC appointed a Family Liaison Manager. He spoke to the MPS FLM to establish what had been done so far and he was given contact details for [REDACTED], who the Met FLO had been liaising with until then. He phoned her at 12.38pm but there was no answer and therefore left a message explaining that he would call her back later. He tried again at 2.02pm and got through.

He introduced himself, explained the role of the IPCC and made arrangements for family members to view Mr Duggan’s body at Haringuey Mortuary the next day. This involved several phone conversations throughout the afternoon. [REDACTED]

On Saturday, two IPCC Family Liaison Managers spent two hours with numerous members of Mr Duggan’s family. They explained the role of the IPCC and established that [REDACTED] would be their single point of contact in order to avoid confusion as best as possible. Other members of the family were told that, if they had any questions or information for the IPCC, they should pass them on via the single point of contact and likewise, that the IPCC would pass on all updates in the same way. [REDACTED]

One of the IPCC Family Liaison Managers agreed that he would next see [REDACTED] at the inquest, which is due to open on Tuesday 9 August. He explained that he would not be in contact before then, unless there was an update, but stressed that she could call him at any time – on his desk landline or mobile phone – if she, or any other members of the family, had any questions.

On the Saturday evening, at 8.30pm, the IPCC on call Senior Investigator received a telephone call from a Superintendent at the Metropolitan Police

Office stating that there was a demonstration outside Tottenham Police Station. He said that [REDACTED] had been there and wanted answers to a variety of questions, but that she had now left.

He asked if the IPCC would be sending anyone to the police station. Given the fact that two IPCC FLMs had spent two hours with the family earlier that afternoon, and that the agreed single point of contact had their contact details, it was decided that nobody from the IPCC would go to Tottenham Police Station that evening, but instead that a Family Liaison Officer who had been with them that day would make contact. She spoke to [REDACTED], who said she was with [REDACTED], for approximately 20 minutes. It was during this conversation that concerns were first raised about Mr Duggan parents not receiving an official death message. This is something that the IPCC is currently looking into. We have requested the Met Family Liaison Officer's log book to establish what was done to ensure Mr Duggan's family were aware of his death on the Thursday evening.

On Sunday, IPCC Commissioner Rachel Cerfontyne met with members of Mr Duggans' family. She had offered to meet his parents [REDACTED]. She attended a community meeting, at which a friend of Mr Duggan's [REDACTED] facilitated a phone conversation, in which the Commissioner offered again to meet with her. His [REDACTED] told the Commissioner that she did not want to see her yet, but would do in the coming days.

## Annex 2 – 'draftballistics.doc' – page 19

Information relating to ballistics recovered following the death of Mark Duggan on Ferry Lane, Tottenham

IPCC Commissioner Rachel Cerfontyne said "Given the high levels of public concern in the aftermath of the death of Mark Duggan I am sharing the most up to date information that I have on the forensic results of ballistics recovered from Ferry Lane last Thursday night (4<sup>th</sup> August 2011).

Following tests conducted by the Forensic Science Service (FSS), commissioned by the IPCC we can confirm the following;

- that the bullet lodged in the MPS radio is a jacketed round from an MP5 which is still being subject to DNA analysis. This is a police issue bullet consistent with being fired from an MPS Heckler and Koch MP5.
- that the firearm found at the scene was a converted BBM 'Bruni' self loading pistol. This is not a replica; the scientist considers it to be a firearm for the purposes of the Firearms Act and a prohibited weapon.
- that handgun was found to have a bulleted cartridge in the magazine, which is being subject to further tests.
- it is not yet possible to say whether the handgun had been fired; it is also being subject to further tests including DNA and fingerprints, the results of which are awaited.

I have shared this information with Mr Duggan's family and with the police in the last hour. Any frustrations expressed by the wider public about a perceived lack of information should be considered in the context that I was only willing to share this once I had verified scientific analysis and information. Whilst others may wish to speculate it is my job as Commissioner overseeing this investigation to ensure that any information we put in to the public domain is verified and accurate. To do otherwise would be irresponsible.

I will continue to oversee the IPCC investigation whilst IPCC family liaison managers continue to be on hand to support Mr Duggan's family. In the meantime I have a responsibility to balance the need to share information, with the need to avoid adversely affecting other judicial processes. I assure you that our findings will be made public as soon as we can legally and legitimately do so.

Once again I must reiterate that the violence and disorder that we continue to witness can never be acceptable.

Anyone who witnessed the incident to contact us in confidence on 0800 096 9079 or e mail [ferrylaneshooting@ipcc.gov.uk](mailto:ferrylaneshooting@ipcc.gov.uk)

### **Annex 3 – ‘update on investigation into fatal shooting of Mark Duggan.doc’**

Update on investigation into fatal shooting of Mark Duggan

The Independent Police Complaints Commission’s investigation into the circumstances surrounding the fatal shooting of Mark Duggan is continuing today, with investigators examining statements from of police officers and independent witnesses as well as analysing results of forensic tests and gathering expert medical reports.

At this stage, it has been established that at approximately 6.15pm on Thursday 4 August 2011, officers from the Metropolitan Police Service’s Trident (description), accompanied by officers from the Met’s Specialist Firearms Command (CO19), stopped a silver Toyota Estima people carrier minicab in Ferry Lane, close to Tottenham Hale tube station in Tottenham to carry out an arrest.

Mark Duggan was a passenger in the minicab. What happened next is subject to the independent investigation.

Two shots were fired by one CO19 firearms officer.

Paramedics from London Ambulance Service (LAS) attended along with medics from the Helicopter Emergency Medical Service (HEMS) but Mr Duggan was pronounced dead at scene at 6.41pm.

A non-police issue handgun was recovered from the scene.

A post mortem examination concluded that Mr Duggan was killed by a single gun shot wound to the chest. He also received a second gunshot wound to his right bicep.

The IPCC commissioned tests by the Forensic Science Service (FSS) who have so far confirmed that:

- The bullet lodged in the MPS radio is a “jacketed round”. This is a police issue bullet and, whilst it is still subject to DNA analysis, it is consistent with having been fired from an MPS Heckler and Koch MP5.
- The firearm found at the scene was a converted BBM ‘Bruni’ self loading pistol. This is not a replica; the scientist considers it to be a firearm for the purposes of the Firearms Act and a prohibited weapon and is therefore illegal to possess.
- The handgun was found to have a “bulleted cartridge” in the magazine, which is being subject to further tests. This means that there was a round in the magazine capable of being fired.

***At this stage there is no evidence that Mr Duggan did fire the weapon. However, the FSS has told the IPCC that it is not yet possible to say for certain whether or not the handgun had been fired. Further tests are going to be carried out in an attempt to establish this.***

The officer whose radio was hit was taken to Homerton Hospital where he was examined and discharged later that night. The Metropolitan Police Service and the Police Federation, are providing him with support.

The minicab driver, a 46-year-old man, was not physically injured, but was badly shaken by what he saw.

IPCC Commissioner Rachel Cerfontyne said: "Sentence re Family (respect for the way they have handled themselves, condolences etc) xxxxxxxxxxxxxxxxxxxxxxxxxxxx They have made it abundantly clear that they in no way condone the violence that we have all seen on the streets of London and elsewhere over the past three nights.

"I know that much of this information has been reported in the media already, alongside much incorrect speculation. Any frustrations expressed by the wider public about a perceived lack of information from the IPCC should be considered in the context that I am only willing to share information once I have had it independently verified and once the people who are directly involved in this case – notably Mr Duggan's family and the police officers who were at the scene – have been fully informed.

"I will continue to oversee the IPCC investigation and IPCC family liaison managers continue to be on hand to support Mr Duggan's family while our investigators get on with establishing the facts of this case. In the meantime I have a responsibility to balance the need to share information, with the need to avoid adversely affecting other judicial and coronial processes. I assure you that our findings will be made public as soon as we can legally and legitimately do so."

*The shooting took place on Ferry Lane, close to Tottenham Hale tube station, and anyone who witnessed the incident to contact us in confidence on 0800 096 9079 or e mail [ferrylaneshooting@ipcc.gov.uk](mailto:ferrylaneshooting@ipcc.gov.uk)*